

City of Casey

QUARTERLY COMMUNITY REPORT

APRIL - JUNE 2022



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CHAIR OF ADMINISTRATORS MESSAGE

I am pleased to present the City of Casey's Quarterly Community Report for the April to June period, and the last quarterly report for Year 1 of the *Council Plan 2021-25*.

The Panel of Administrators, comprised of myself, Miguel Belmar and Cameron Boardman, feel very privileged to work on behalf of the community to plan for the future and deliver services and facilities for the benefit of Casey's community.

The majority of the initiatives outlined in the *Annual Action Plan 2021/22* are now complete.

Some of the highlights include:

- Asset Plan adopted by Council – This plan presents an overview of Council's infrastructure assets, the current and future challenges of asset management, and how Council will manage these assets over the next ten years.
- Completion of the Cranbourne Community Hospital early works program – This major initiative under Council's Strategic Property program will improve access to a range of local health services. During this quarter, Council issued the subdivision permit for the site and the Victorian Health Building Authority completed its early works program, with main works commencing in 2022/23.
- Transformation Strategy adopted by Council – This strategy sets out how Council plans to make Casey an adaptable, future ready organisation, where innovative people and partnerships thrive to deliver maximum community benefit.

There are two initiatives that will be carried over and reported as part of the 2022/23 quarterly reporting process. The first initiative, the Affordable Housing Strategy and Regional Local Government Homelessness and Social Housing Charter, will be carried over due to pending clarification from the State Government on key aspects of the Big Housing Build. The second initiative, the Community Climate Action Plan, will also be carried over due to the extension of the community engagement period.

Casey's Capital Works Program aims to provide infrastructure that helps people to connect socially and build strong, healthy, resilient communities. The City of Casey's Capital Works Program for 2021/22, featured an investment of \$148 million to deliver approximately 287 approved projects. An additional 229 projects were also carried over from 2020/21 bringing the total budget to \$287 million. Preliminary figures indicate that a total of 331 projects were completed during 2021/22 and the remaining projects will be carried over to 2022/23.

One of the projects completed during the quarter is the Bernly Garden Recreational Reserve Development in Berwick. Work continues to progress as planned on the Clyde Recreation Reserve as well as the Browns Road and Tulliallan Active Open Space Developments.

During the period, 11 important community engagements were also undertaken. From April to May, engagement via a public exhibition process was held on the City of Casey's key strategic documents, which were developed to guide Council's future planning and allocation of the budget to deliver community services, initiatives, and projects. Other engagements throughout the quarter included the Timbarra Estate Tree Planting, a Seniors Technology Survey and the Collison Estate draft development and contributions plan consultation.

I would like to thank all members of the community who took the time to participate in recent community engagement activities and events, and encourage people across Casey to take every possible opportunity to get involved and help us shape a better future for our City.

Noelene Duff PSM

Chair of Administrators
City of Casey



INTRODUCTION

Each year, an Annual Action Plan is developed, which includes the key projects and activities that work towards delivering our *Council Plan 2021-25*.

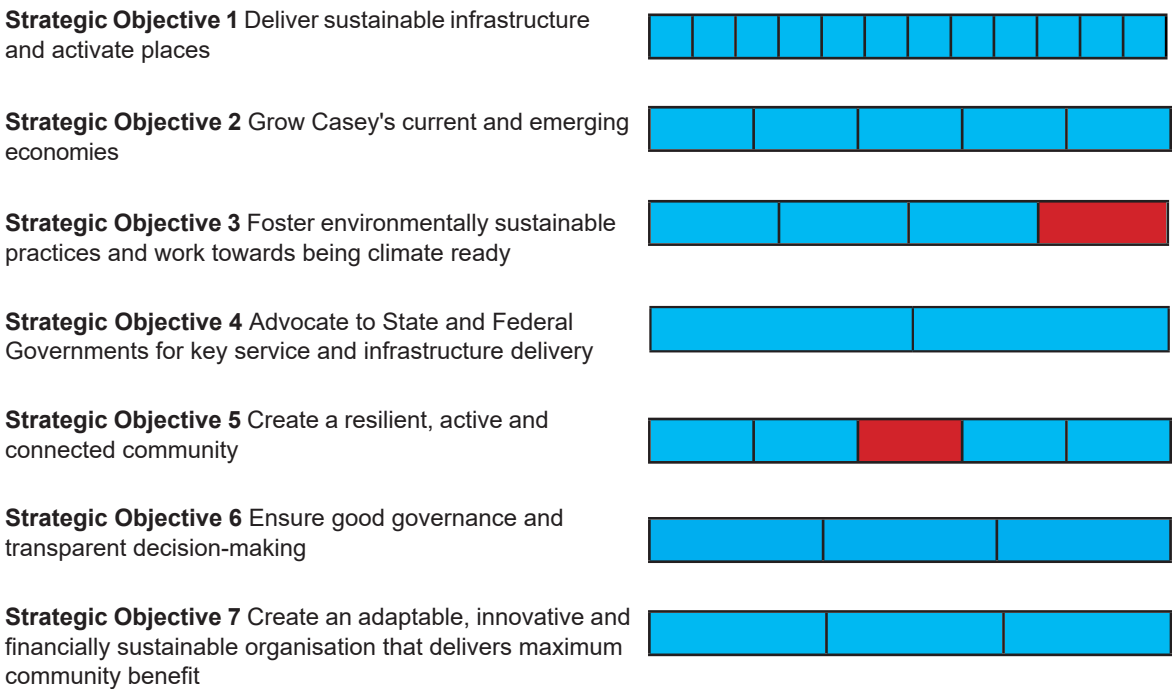
The Quarterly Community Report provides a detailed statement of Council's performance against the *Council Plan 2021-25*. It details the progress of delivering the *Annual Action Plan 2021/22*, capital works project delivery, community engagement updates and other details as requested by the Minister for Local Government.

COUNCIL PLAN PERFORMANCE

This section provides a detailed update on Council's progress in delivering the *Annual Action Plan 2021/22*, for the April to June 2022 period.

There are 34 actions planned for delivery in 2021/22. As of 30 June 2022, 32 actions have been completed, with the remaining two actions carried over to the next reporting period.

Action Status Overview



Legend:

In Progress: Work on the action has commenced and is currently set to be completed by the due date

Complete: Action completed by the target date

Carried over: Action not completed by target date. Carried over to next reporting period

Not Started: Work on the action is not yet started and will commence later in the year

STRATEGIC OBJECTIVE 1 DELIVER SUSTAINABLE INFRASTRUCTURE AND ACTIVATE PLACES

Strategy 1.1 Advocate and build an accessible and well-connected local transport network

Action: Facilitate the timely delivery of new and upgraded roads in growing communities through active management of developer contributions.

Status: Completed 

Due date: 30 June 2022

Comment: Council actively manages developer contributions to facilitate the timely delivery of arterial road and associated intersection projects in Contribution Plan areas (road projects) through the terms of developer agreements.

In 2021/22, Council entered 10 developer agreements that will provide for the construction of over \$74.5 million of road projects in future years.

During the same period, developers constructed a record \$26.1 million of road projects under developer agreements (double the \$12 million constructed under developer agreements in 2020/21).

Partnering with the development industry facilitates timely delivery of new and upgraded roads in our growing communities and complements the delivery of road projects under Council's Capital Works Program.

Action: Continue to work with the State and Federal Governments to ensure major rail and transport upgrades deliver an integrated and dependable network.

Status: Completed 

Due date: 30 June 2022

Comment: Council officers continue to work with the State Government on the Big Build projects to ensure integrated and dependable transport network solutions.

Detailed design reviews continue to be undertaken for all projects in the planning and design phase, and comments provided to the State Government to optimise road, path and landscape outcomes.

Key projects that officers are working on with the State Government include Camms Road Level Crossing

Removal, Webb Street Level Crossing Removal, and Narre Warren North Road Upgrade.

Strategy 1.2 Foster partnerships that ensure Casey remains a destination for arts, culture, sport and leisure

Action: Attract sporting events of regional, state and national significance through partnerships with elite sporting groups and state sporting associations.

Status: Completed 

Due date: 30 June 2022

Comment: This quarter a number of significant sporting events were held in Casey.

These included:

- Special Olympics Victoria State Games held in April across multiple sites.
- Cricket Australia Indoor National Championships held over the June/July school holidays.
- Special Olympics Victoria National Games try outs held in June.

Action: Enrich our community and region through accessible, varied and high-quality programs.

Status: Completed 

Due date: 30 June 2022

Comment: During the quarter, 65 arts and cultural events were presented. These ranged from major international programming with the launch of Casey Cornucopia in partnership with Bompas & Parr and associated programming, to local programs such as Bandok Tati, a digital story produced with the Bandok Tati dance group in partnership with Casey Aboriginal Gathering Place and launched at a live event at Bunjil Place.

Touring programming included the much anticipated Urzila Carlson and Bjorn Again productions. Children's programming included school holiday programming and touring productions of Guess How Much I Love You and Whoosh. Regular Bunjil Place programming included ART AFTER DARK, Art Bites, Night MODE @ Bunjil Place, and Daytime Music Theatre.

The Gallery hosted two exhibitions, the annual and increasingly popular Emergent: Graduate Showcase in the Studio and David Sequeira's 'All the things I should have said that I never said' whose launch included a runway of 56 local community members wearing kurtas designed by Sequeira.

Strategy 1.3 Design, build and cultivate places that create a sense of belonging, connection, and pride

Action: Implement a gender audit tool to empower women and girls in Casey to advocate for safer places and spaces.

Status: Completed 

Due date: 30 June 2022

Comment: Work on the Gender Audit tool has progressed well resulting in the tool now being used in a basic format.

The Gender Audit tool is a way for women and girls to audit community locations and report back to council if they feel unsafe and why. This information is then reviewed by council to inform community safety initiatives.

The Municipal Association of Victoria (MAV) has expressed interest in the tool and is considering sharing the concept of the tool with other councils across Victoria.

Action: Commence implementation of the Casey Design Excellence panel which will ensure that our major projects incorporate high quality design elements across all builds.

Status: Completed 

Due date: 30 June 2022

Comment: The Casey Design Excellence Program was adopted by Council in May 2022.

There are three parts that comprise the Casey Design Excellence Program:

1. **Design Excellence Guide** – the guide aims to promote and facilitate design excellence in the built environment and pledges ten commitments to achieve the highest quality design across all elements of the built environment.
2. **Design Excellence Panel** – the panel of experts will provide guidance in the design review of major projects and master plans. We have recruited a pool of members to join the Casey Design Panel and the design review sessions for major projects have now commenced.
3. **Casey Design Excellence Awards** – the inaugural City of Casey Design Excellence Awards will be hosted at Bunjil Place this year to celebrate good design in private and public sector developments in Casey. Submissions are now open on [Casey Conversations](#).

Strategy 1.4 Manage urban growth and deliver future-focused infrastructure that is innovative, sustainable and adaptable

Action: Develop and commence implementation of the Infrastructure Strategy which will guide delivery of infrastructure projects across the municipality that support the resilience of the community and local economies and jobs.

Status: Completed 

Due date: 30 June 2022

Comment: The Infrastructure Strategy has been adopted and an Action Plan has been developed. Annual Actions have been included in internal business plans and progress will be monitored annually.

Action: Work with the Victorian Planning Authority and the development industry to commence the preparation and implementation of precinct structure plans to create vibrant new communities.

Status: Completed 

Due date: 30 June 2022

Comment: Council continues to support the Victorian Planning Authority (VPA) in preparation of the Croskell, Casey Fields South, and Devon Meadows Precinct Structure Plans.

Council has also participated in the co-design of the Croskell precinct.

Strategy 1.5 Prioritise investment that revitalises our existing infrastructure and services to meet changing needs

Action: Development of the 10-year Asset Management Plan which will ensure that assets are fit for purpose and sustainable.

Status: Completed 

Due date: 30 June 2022

Comment: Public exhibition of the Draft 10-year Asset Management Plan was completed in mid-April.

After submissions were reviewed and considered, the final Plan was adopted at the Council meeting on 21 June 2022.

Action: Utilise Council's land holdings to revitalise precincts and achieve civic, community and commercial outcomes.

Status: Completed 

Due date: 30 June 2022

Comment: The Strategic Property Program helps Council to play a greater role in the development of its landholdings to achieve revitalisation and unlock the potential of key precincts across the municipality.

Cranbourne Community Hospital

The Cranbourne Community Hospital is a major initiative under the Strategic Property Program.

The new hospital to be located at 65 Berwick-Cranbourne Road (Cranbourne East), will benefit the community by providing improved access to medical services.

During the quarter, Council issued the subdivision permit for the site and the Victorian Health Building Authority also completed their early works program, with main works to commence in 2022/23.

Proposed Bunjil Place Precinct

Council is currently considering the development of the vacant land adjacent to Bunjil Place in Narre Warren for a proposed precinct. The precinct will be unique and build on the strong social and cultural focus created by Bunjil Place.

The project aims to create more jobs, services and facilities in Narre Warren by attracting significant private investment in a range of new buildings that offer commercial, hospitality, public and residential facilities.

The site due diligence phase is underway to assess site opportunities and constraints for this long term project. A concept master planning process has commenced to set out Council's and the community's objectives for the precinct and guide investor interest in the proposed development has commenced.

This year's initiative has been completed with both the due diligence and concept master planning set to continue in 2022/23 under the project program.

Strategy 1.6 Create and maintain safe and clean open spaces and places

Action: Implement the open space management contract, which will ensure the community is provided with clean, safe and fit for purpose public parks and playing fields.

Status: Completed 

Due date: 30 June 2022

Comment: Contractor performance in two of the four contracts is meeting the requirements. Performance in the other two contracts, however, continues to be below expectations and requirements, partially due to COVID-19 impacts on resourcing and equipment supply chain.

Council is actively working with contractors to improve performance. This will be managed as part of business as usual activities going forward.

Action: Increase investment and deliver an enhanced playground renewal program to improve the standard of our playgrounds across Casey.

Status: Completed 

Due date: 30 June 2022

Comment: All eight local level playgrounds identified as part of the renewal program have now been completed and the remaining seven will be completed in the 22/23 financial year.

Renewed playground locations are:

- Hunt Club Reserve, Cranbourne East
- Bill Hudson Reserve, Berwick
- Fordholm Rd Reserve, Hampton Park
- Highfield Reserve, Berwick
- Norfolk Drive Reserve, Narre Warren
- Tara Court Reserve, Hallam
- Bournevale Drive Reserve, Berwick
- James Alexander Reserve, Endeavour Hills

STRATEGIC OBJECTIVE 2: GROW CASEY'S CURRENT AND EMERGING ECONOMIES

Strategy 2.1 Support the creation of new jobs, by focusing on developing local businesses, attracting investments, revitalising activity centres and facilitating employment pathways

Action: Prepare Investment Plans for Fountain Gate - Narre Warren CBD and Cranbourne Activity Centre that identifies key infrastructure projects and other opportunities to unlock development potential and attract investment

Status: Completed 

Due date: 30 June 2022

Comment: Council has completed the Investment Attraction Documents for Narre Warren and Cranbourne to be launched as part of the Council's "Choose Casey" campaign. An internal document has also been prepared which will provide guidance to Council officers around ongoing growth and investment facilitation actions in line with the Economic Development Strategy. These documents will be valuable tools in promoting investment opportunities in Narre Warren and Cranbourne, setting up these centres for a thriving future.

Action: Expand business development and investment attraction through a program of facilitated development.

Status: Completed 

Due date: 30 June 2022

Comment: Council has designed and implemented a program of facilitated development to support business development investment attraction in the area.

The Priority Development Program has been created and will support facilitation of investment planning applications which is complemented by the Choose Casey Concierge service and the investment attraction program.

Action: Support local jobseekers to identify barriers to employment and help navigate pathways through job or social support agencies that assist towards sustainable employment.

Status: Completed 

Due date: 30 June 2022

Comment: The Casey Jobs Victoria Advocates (CJVA) continued engagement with jobseekers at local shopping centres, libraries, community centres and sports facilities. 1,200 referrals were made during the quarter, bringing the total to over 5,000 for the year.

Host companies of Job Advocates across the state are also advocating with CJVA for more transparency of data to capture outcomes of referrals.

Strategy 2.2 Build and leverage partnerships that enhance service provision, infrastructure delivery and funding opportunities

Action: Strengthen education partnerships to create further upskilling, industry-based learning, and research opportunities.

Status: Completed 

Due date: 30 June 2022

Comment: Partnerships with training institutions have seen many student placements at Chisholm and Federation University as well as other institutions. These placements strengthen partnerships between Council and local education providers and also improve employment pathways for students.

Action: Lead the implementation of regional partnerships which focus on job and skill creation of the south east region.

Status: Completed 

Due date: 30 June 2022

Comment: Casey led the Changing Perception in Employment Pilot Program on behalf of the Southern Metropolitan Partnership (SMP). Funded by the Victorian Government and delivered between November 2021 to May 2022, the program addressed unemployment in response to skills shortages in specific industries.

The project has been a great success with all objectives and milestones achieved. During the pilot, 53 jobseekers found employment and 109 completed upskilling training.

A final report with learnings and recommendations has now been submitted to SMP for comment and approval before being presented to the Government.

STRATEGIC OBJECTIVE 3: FOSTER ENVIRONMENTALLY SUSTAINABLE PRACTICES AND WORK TOWARDS BEING CLIMATE READY

Strategy 3.1 Conserve, enhance and restore the natural environment

Action: Develop and commence implementation of the Urban Forest Strategy which will cultivate strong natural assets and foster a greener Casey.

Status: Carried over 

Due date: 30 June 2022

Comment: The Draft Urban Forest Strategy has now been developed and a number of documents are currently being drafted to underpin and support the strategy.

Finalisation of the strategy and supporting documents has been delayed due to time taken to undertake broad consultation and investigation in the development of the strategy.

The action will be carried over and reported on as part of the 2022/23 quarterly reporting process.

Strategy 3.2 Contribute towards a circular economy through waste management and resource recovery

Action: Commit to the regional procurement of an Advanced Waste Processing tender to secure the long-term waste needs of South East Melbourne.

Status: Completed 

Due date: 30 June 2022

Comment: Evaluation criteria has now been developed and incorporated into the final contract documents.

Unfortunately, some project delays have been experienced due to the transfer from Metropolitan Waste Management Group to a new body, Recycling Victoria under the Department of Environment, Land, Water and Planning (DELWP).

Council joined 14 other councils to form a company called a Special Purpose Vehicle (SPV). The SPV is the procuring partner for this project and will become a contracting entity in the new year.

Negotiations with all three shortlisted proponents is continuing.

Action: Implement the initial phase of the State Government Waste Kerbside Reform Program which will enable the increased recovery of recyclable materials.

Status: Completed 

Due date: 30 June 2022

Comment: Officers continued engaging with the Department of Environment, Land, Water and Planning (DELWP) in the lead up to finalising the implementation plan.

Community engagement is scheduled for late 2022 around kerbside transition reform and the impact on Casey residents. A detailed plan for kerbside reform implementation is included in the Business Plan for 2022/23.

The City of Casey CEO has now signed the agreement for the Kerbside Reform Support Fund with DELWP and initial funding has been received with more to come as the kerbside reform is rolled out.

Strategy 3.3 Support a climate-ready city through climate change mitigation and adaptation

Action: Develop and implement the Community Climate Change Action Plan which will provide an approach to dealing with a changing climate and further reducing greenhouse gas emissions.

Status: Carried over 

Due date: 30 June 2022

Comment: During the quarter, a comprehensive engagement program was developed and undertaken for the Climate Change Action Plan.

The program focused on engaging the wider community about their priorities and aspirations to tackle climate change and waste to meet the target of net zero emissions by 2040. Approximately 997 residents provided feedback through pop up events, workshops and online surveys.

The consultation period was extended to ensure as many residents as possible were able to have their say, The Climate Change Action Plan including both community and corporate actions will be continued as part of the *Annual Action Plan 2022/23*.

STRATEGIC OBJECTIVE 4: ADVOCATE TO STATE AND FEDERAL GOVERNMENTS FOR KEY SERVICE AND INFRASTRUCTURE DELIVERY

Strategy 4.1 Secure funding through Council's advocacy campaign, Connecting Casey, to provide transport, infrastructure and community services

Action: Delivery of an advocacy campaign in the lead up to the Federal and State Government Elections

Status: Completed 

Due date: 30 June 2022

Comment:

Federal campaign analysis and advocacy outcomes

Throughout the campaign, Council's focus has been on raising the profile of our key advocacy priorities; projects that require support and investment from the Victorian and Australian Governments to improve our transport network, access to jobs, infrastructure, sustainability, and services our community needs.

Highlights of the campaign included:

- Media coverage of our advocacy priorities with an estimated to reach more than 130,000 Star News readers.
- An increase in posts on our Connecting Casey Facebook from three in the last quarter of 2021 to fourteen in the first quarter of 2022, saw the page reach jump from 764 to 15,945.
- 1,230 followers on our Connecting Casey Facebook page.
- An increase in visitors to our website's advocacy page of 890% (March-May 2022 compared to the same period last year).

Corporate communications channels were used to promote the priorities to the community, including a Star News advertisement, Casey Catch Up - Autumn 2022 edition and email newsletter.

Throughout the campaign, Council continued to work directly with Federal Members of Parliament and candidates to raise the profile of our key priorities and to seek their support.

We look forward to working with our local Federal Members of Parliament (MP's) over the next three years and continuing to advocate for what our growing community needs and deserves.

Federal Election commitments

In the lead up to the election Council received election commitments from both Julian Hill MP (Bruce) and Jason Wood MP (La Trobe) as part of their campaigns.

Early in the campaign Julian Hill MP and the then Shadow Minister for Infrastructure, Transport and Regional Development, the Honourable Catherine King MP, made a \$2.5 million funding commitment towards local park and playground upgrades in the Bruce electorate.

Council agreed to support this commitment with a \$1 million contribution to complete a \$3.5 million package which will see more than 10 local parks upgraded under the funding package in suburbs including Berwick, Doveton, Endeavour Hills, Hallam, Lysterfield South, Narre Warren, Narre Warren South and Narre Warren North. We look forward to working with Mr Hill MP to deliver on this commitment.

At the start of May, Jason Wood MP made a commitment for \$1.035 million towards upgrades at the Edwin Flack Athletics precinct and Reserve, as part of a 50/50 matched funding arrangement with Council. This commitment was predicated on the election of the Liberal Morrison Government. While the Liberal Government has not been re-elected, Council hopes to work with Mr Wood as he retains the seat of the La Trobe to continue to advocate for the delivery of this project.

As part of its election campaign, the Australian Labour Party (ALP) announced a six-point plan for cities, particularly the commitment to transform city deals into genuine City Partnerships. We look forward to revisiting the potential for a Greater South East Melbourne City Partnership to unleash the economic and urban potential of this region.

Focus on upcoming State election

We are reviewing existing advocacy priorities and working with relevant teams to identify any other advocacy priorities for consideration in the lead-up to the State election.

Work continues to progress on the Thompsons Road economic impacts analysis. Together with Cardinia Shire Council, we look forward to the findings of the analysis to support our research and evidence base for this regionally significant project.

The Advocacy Team has embarked on a social media campaign to further engage the community and generate greater support for our advocacy efforts via the Connecting Casey Facebook page.

This platform has proven to be an effective way to engage with the community to date, as well as building our audience and further engaging the community in the coming months.

Action: Actively participate in the Greater South East Melbourne group of Councils, which aims to secure jobs, investment and sustainability outcomes for the entire region.

Status: Completed 

Due date: 30 June 2022

Comment: Greater Southeast Melbourne (GSEM) has established a number of specialised working groups throughout the year to provide a dedicated focus and advance regional priorities.

Key updates include:

- South East Arts and Culture network established and hosted three discussion forums
- Appointment of consultants to develop regional Arts and Cultural tourism strategy, including an audit of current materials and infrastructure and market research with a report due to the GSEM by end August.
- Regional Local Government Homelessness and Social Housing Group Charter was developed, providing a strong foundation for engagement with the housing sector in coming years. All GSEM Local Government Areas (LGA's) have integrated Social and Affordable housing objectives into Council Plans.

- Recycled Water Advocacy Group was created to build on the success of grant announcement for Dingley Recycled Water Scheme. GSEM currently working on a draft advocacy strategy for the group.

STRATEGIC OBJECTIVE 5: CREATE A RESILIENT, ACTIVE AND CONNECTED COMMUNITY

Strategy 5.1 Address key health and wellbeing needs within the community, by connecting people to community and services

Action: Focus on COVID-19 community recovery initiatives that improve community resilience and build capacity.

Status: Completed 

Due date: 30 June 2022

Comment: On 30 June 2022, the COVID-19 relief program (delivered by Council in partnership with Salvation Army) stopped operation. During the program, a total of 715 households were supported.

The Emergency Management Team engaged regularly with stakeholders to provide a coordinated response to community need.

Toward the end of the program, Council officers began planning for the transition to recovery to build community capacity and assist residents most at risk.

Council will continue to support the community through challenges associated with the COVID-19 pandemic in accordance with the new *Annual Action Plan 2022/23*.

Action: Increase and embed understanding and value of Aboriginal and Torres Strait Islander cultures, knowledge and history within the planning and delivery of Council services.

Status: Completed 

Due date: 30 June 2022

Comment: The Reconciliation Action Plan (RAP) has now been drafted and establishment of the working group will commence in 2022/23.

This RAP aims to embed understanding and value of Aboriginal and Torres Strait Islander cultures, knowledge and history within the planning and delivery of Council services.

Action: Implement the Casey Affordable Housing Strategy and Regional Local Government Homelessness and Social Housing Charter to increase affordable housing options and support services in Casey

Status: Carried over 

Due date: 30 June 2022

Comment: During the quarter, Casey contributed to the Homes Victoria Social and Affordable Housing Compact consultation. Council continued its work with the Regional Local Government Homelessness and Social Housing Charter in conjunction with the Social Inclusion & Homelessness Network.

Actions from the strategy will be carried over and reported on as part of the 2022/23 quarterly reporting process pending clarification from State Government over key aspects of the Big Housing Build (this includes development of key documents such as the Compact and the state-wide 10-Year Strategy for Social and Affordable Housing).

Strategy 5.2 Improve Council decision-making to reflect community needs and priorities

Action: Develop initiatives that address social disadvantage, equality of access and community resilience.

Status: Completed 

Due date: 30 June 2022

Comment: Council has partnered on the Munderoo Community Resilience project with South East Councils Climate Change Alliance (SECCCA) and SECCCA Councils to continue to build an understanding of local community vulnerability and resilience to climate change. This project involved the co-design of resources and tools to better prepare local services and communities for the impacts of climate change.

Council is currently recruiting for a Mental Wellbeing and LGBTIQ+ Advisor to support the development of Casey's first LGBTIQ+ Action Plan. The role will seek candidates with LGBTIQ+ lived experience.

Action: Integrate data and research to ensure that services, facilities and Council decision making reflects community needs and priorities.

Status: Completed 

Due date: 30 June 2022

Comment: The collaborative tender process with six participating Councils was completed and the contract was awarded to Minnovation for the supply of real time sensors for Council projects.

An average of 15 per cent was saved on the cost of sensors due to bulk purchasing arrangements being in place and a collective \$100,000 was saved due to the development and execution of the collaborative procurement agreement.

In addition, having a pre-selected vendor on contract means a 20 per cent project efficiency expected as the contract does not require administrative overheads for request for quotations.

Additional Council priority projects are now in the internal scoping phase and are due to be delivered in collaboration with the vendor in the next six months.

STRATEGIC OBJECTIVE 6: ENSURE GOOD GOVERNANCE AND TRANSPARENT DECISION-MAKING

Strategy 6.1 Grow the capacity of community leadership through dedicated leadership programs and pathways

Action: Delivery of the Community Leadership Program Year 1 to empower community leaders and develop their knowledge of Council's roles and responsibilities.

Status: Completed 

Due date: 30 June 2022

Comment: Year 1 of the Community Leadership Program was completed during October 2021. After ten workshops, all 30 participants of Casey's very first annual Community Leadership Program (CLP) graduated in an online celebration ceremony in November 2021.

Year 2 of the program has now commenced.

Strategy 6.2 Continue to identify opportunities to improve better Council decision making through governance practices and community engagement

Action: Embedding the Community Engagement Policy to ensure Council reflect the communities' voices in our decision-making.

Status: Completed 

Due date: 30 June 2022

Comment: During the quarter, 11 engagement projects reached 21,550 community members and stakeholders and received 1,227 submissions through various engagement opportunities from participants.

Digital engagement through Casey Conversations attracted 11,415 unique visitors in this quarter.

Action: Implement the Casey Good Governance Framework which will improve accountability and strengthen Council governance.

Status: Completed 

Due date: 30 June 2022

Comment: The Casey Good Governance Framework was endorsed by Council in December 2021. This framework will improve accountability and strengthen governance within Council. The document has been implemented organisation-wide.

STRATEGIC OBJECTIVE 7: CREATE AN ADAPTABLE, INNOVATIVE AND FINANCIALLY SUSTAINABLE ORGANISATION THAT DELIVERS MAXIMUM COMMUNITY BENEFIT

Strategy 7.1 Enhance our services with a focus on innovation and partnerships, to ensure positive outcomes are delivered to the community

Action: Develop a partnerships framework to assist the organisation in governance, guide partnership building and improve oversight.

Status: Completed 

Due date: 30 June 2022

Comment: The Partnership Framework and Decision Making Tool (including a checklist and tier assessment matrix) have now been completed.

The next phase, undertaken via Council's Transformation Strategy, aims to ensure effective implementation throughout the organisation and to build officer capacity and understanding of the Framework and Decision Making Tool.

Strategy 7.2 Identify and implement a sustainable operating model which enhances Casey's future-readiness

Action: Develop and endorse the Transformation Strategy which will ensure Casey is an adaptable, capable and sustainable Council into the future

Status: Completed 

Due date: 30 June 2022

Comment: The Casey Transformation Strategy was endorsed by Council in April 2022.

Since endorsement, an Action Plan for Year 1 implementation has been prepared. This Action Plan 2022/23 focuses on delivering key changes required to better support our community and customers, and to set foundations for Council's ongoing sustainability. It also has a strong focus on building organisational capabilities.

Strategy 7.3 Build Council's ability to pursue innovative partnerships for greater community outcomes

Action: Develop the frameworks and platforms to enable open data and data sharing to support education, innovation and entrepreneurship, while protecting privacy and security

Status: Completed 

Due date: 30 June 2022

Comment: Casey's Open Data Platform was launched to the public on 25 October 2021. The platform enables the community to gain access to key data about the municipality to support better decision making and action on local issues of concern. It is also an invaluable resource to education providers and provides an important tool for our community and Council to partner and innovate.

Some of the highlights during the quarter include:

- Successful development of Infra Gap Analysis tool for Casey planners
- Going live with 116 datasets
- Conducting two master classes and a think-tank discussion with real estate agents

Outcomes during the quarter include:

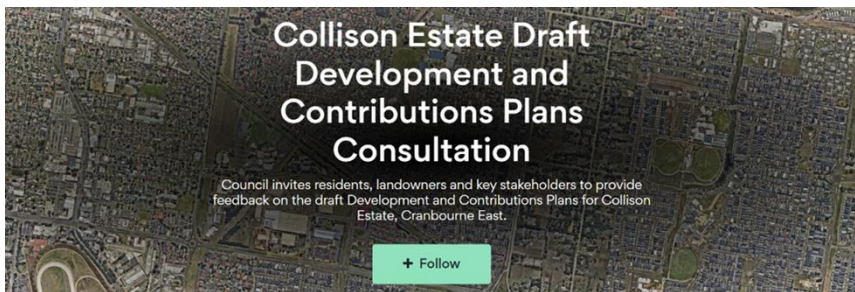
- 2,600 new users (62% increase from last quarter)
- 182 registered users
- 6 insights pages
- 785 datasets downloaded

COMMUNITY ENGAGEMENT

During the quarter, the City of Casey ran 11 consultations with our community using a mix of online engagement via Casey Conversations, email and mail.

During this period 16,091 people visited the Casey Conversations page, 95 per cent of which were first time visitors. A total of 1,227 community feedback submissions were made using the Casey Conversations engagement platform.

Collison Estate Draft Development and Contributions Plan Consultation



Council is undertaking preliminary community consultation on the draft Development and Contributions Plans for Collison Estate, Cranbourne East.

The draft Development Plan provides guidance for future planning permit applications in the Estate. Future uses include residential, a local activity centre, a community centre, non-residential uses in a residential zone and open space networks.

The draft Development Contributions Plan identifies the infrastructure costs for the Estate to develop and distributes these costs equally between landowners in the Estate.

Through an interactive link, residents of Collison Estate were provided with an opportunity to identify how their properties were affected by the draft Development and Contributions Plans, and were invited to provide comment and feedback on the draft documents.

A total of 50 residents provided feedback which are currently under review by Council Officers.

For more information visit [Casey Conversations](#)

Timbarra Tree Planting

Council's Urban Forest team is currently undertaking a project to replant residential streets across the Timbarra Estate.

Residents were given the opportunity to nominate their preferred native trees for their street via an online questionnaire on Casey Conversations. A total of 318 residents provided feedback on their preferred tree.

All responses are now being reviewed and every effort will be made to plant the tree species that achieves the most votes by residents, subject to availability. The project is scheduled to be completed by the end of 2022.

COMMUNITY ENGAGEMENT

Strategic Documents 2022/23



The City of Casey has adopted a suite of strategic documents that outline how Council will invest in the city's future while connecting its communities. Following a four-week public exhibition period, Council adopted the following strategic documents:

- Council Plan 2021-2025 (Year 2 review)
- Annual Action Plan 2022/23
- Financial Plan 2022/23
- Budget 2022/2023
- 10-year Financial Plan
- Capital Works Program 2022/23



This year's budget totals \$558.64 million, with a \$433.19 million operational budget and a \$125.45 million Capital Works Program. This includes a major focus on the allocation of funds towards completing a significant number of in-flight capital works projects.

The Budget 2022/23 balances the needs and expectations of the community, while addressing the financial constraints and challenges brought about, amongst other factors, by State Government mandated landfill levy increases, a 1.75 per cent rates-cap, plus the economic effects of COVID-19 disruptions.

Some of the key projects to be completed with funding allocated over the next 12 months include:

- \$4.7 million for the Clyde North Family and Community Centre (West)
- \$4.6 million for the renewal of playgrounds across the municipality
- \$3.5 million for the construction of a new family and community centre in Clyde
- \$3.2 million for storm water harvesting at Max Pawsey Reserve
- \$2.0 million for the construction of Cranbourne West Sports Reserve (Lochaven)
- \$1.2 million for the Botanic Ridge Soccer/Cricket Reserve
- \$0.7 million for a new tennis pavilion at Max Pawsey Reserve
- \$0.5 million for the resurfacing of the Robert Booth Reserve tennis courts

For more information please visit the [City of Casey Corporate Planning and Report site](#)

COMMUNITY ENGAGEMENT

Digital Doveton has continued to test new models of digital affordability, learning and access for Casey's most digitally excluded community.

Seniors Technology Survey 2022

Council partnered with our community to test and trial new ideas to increase digital inclusion in Doveton.

To help Council develop a meaningful, fun and inclusive digital program for older adults, we asked members of Doveton's Seniors Groups to complete the Seniors Technology Survey.

As digital inclusion is different for everybody, this survey set out to understand how seniors currently use technology to help address barriers to digital inclusion.

Between 23 May and 3 June 2022, staff from the Community Engagement, Smart City, and Positive Ageing Teams visited 10 different Seniors Groups across Doveton.

Groups included:

- Greek Seniors Group
- Sinhalese Seniors Group
- Italian Seniors Group
- Mauritian Seniors Group
- Hungarian Seniors Group
- Chinese Seniors Group
- South-East Chinese Seniors Group
- Filipino Seniors Group
- Southern Migrant Resource Centre Seniors Group

Over 300 seniors participated in conversations about their technology use with 170 members completing the survey.

Council staff are currently reviewing the survey results and feedback which will help inform future digital programs for older adults across Doveton and the City of Casey.

Get involved in upcoming projects

Be the first to hear of any new opportunities to have your say by registering your details on our dedicated community engagement website, [Casey Conversations](#).

We will continue to provide you with more opportunities to have your say and be involved in Council projects, strategies and decision-making. Your input is critical in helping us provide the services and infrastructure needed to support Casey's growing community.

ADMINISTRATOR ENGAGEMENT WITH THE COMMUNITY

Throughout this quarter, the Administrators attended 28 events in the community.

These events included:

- Citizenship ceremonies (multiple ceremonies throughout the quarter)
- Casey Australia Day Awards
- Anzac Day
- Mick Morland Reserve and Legacy Link official opening
- Reconciliation Week
- Fresh Words Awards

Mick Morland Reserve and Legacy - Official opening

Officiated by Noelene Duff PSM (Chair of Administrators)



Fresh Words Awards

Officiated by Miguel Belmar (Administrator)



CAPITAL WORKS HIGHLIGHTS

Bernly Gardens Recreational Reserve Development, Berwick

Status: Completed ■



The total cost of this project was \$3.67 million. The project was jointly funded by Council, The Berwick Chase Primary School which contributed \$17,565 and the State Government which contributed \$1.4 million through the Local Sports Grant Program.

The project has achieved practical completion with final construction currently being undertaken on amenities around the pavilion, an accessible parking bay as well as landscaping works.

The project included:

- A local-level community pavilion with two change rooms and community room
- AFL/cricket oval with synthetic central cricket wicket
- Three bay cricket practice wicket enclosure
- Flood lighting, concrete paths, car park and traffic island
- Landscaping works

CAPITAL WORKS HIGHLIGHTS

Browns Road Active Open Space Reserve, Botanic Ridge

Status: In progress



The total cost of this project is \$15.1 million and is jointly funded by Council and the State Government with a grant of \$2 million through the Community Sport Infrastructure Stimulus Program.

The reserve will include two new full-sized AFL/cricket ovals, an AFL/cricket/netball pavilion, two netball courts, sports lighting, cricket nets, playground, public art, shared paths, and other supporting infrastructure such as car parking (approximately 235 sealed car parks), drainage, irrigation, fencing and landscaping.

Works completed to end of June 2022:

- Civil – Playing fields continued with irrigation mostly complete to the eastern playing field and just drainage and importation of grass remaining. Kerb and channel, footpath and fencing works progressing well despite wet weather and car park light poles have been installed.
- Pavilion – Internal wall linings complete with painting, joinery and tiling works commenced. Fascia and roof works almost complete.

CAPITAL WORKS HIGHLIGHTS

Clyde Recreation Reserve, Eliston Estate, Clyde

Status: In progress



The total cost of this project is \$20.8 million and is jointly funded by Council and the State Government with a grant of \$3 million through the Community Sport Infrastructure Program.

The facility will include three new full-sized AFL/cricket ovals with rugby capability, AFL/cricket/netball/rugby pavilion, tennis pavilion, two netball courts, eight tennis courts, sports lighting, cricket nets, playground, public art, shared paths, and other supporting infrastructure such as car parking (approximately 300 sealed car parks), drainage, irrigation, fencing and landscaping.

Works completed to end of June 2022:

- Civil – Ovals 1 and 2 have been sprigged with turf establishing. Irrigation works have finished on Oval 3 with importation of grass for the oval underway. Car park pavement, public lighting, sports field lighting, fencing works to tennis courts, netball courts and playing fields are mostly complete with footpath works underway.
- Pavilions – Tennis pavilion external cladding, service installation and internal wall linings are complete. Main pavilion structural steel has been erected with roofing works and framing now underway.

CAPITAL WORKS HIGHLIGHTS

Tulliallan Active Open Space Development, Cranbourne North

Status: In progress ■



The total cost of this project is \$10.5 million and is jointly funded by Council and the State Government with a grant of \$3.3 million through the Growing Suburbs Fund.

The project includes a multipurpose pavilion, outdoor spaces for recreation, including a district level play space, shared walking and cycling paths and landscaping, sport playing surfaces, three soccer pitches, one cricket oval, cricket nets playground, public art, and associated infrastructure and space for the delivery of programs promoting wellbeing and healthy lifestyles.

Works completed to end of June 2022:

- Civil and pavilion works are now complete with Certificate of Occupancy issued.

GOOD GOVERNANCE FRAMEWORK / MUNICIPAL MONITOR'S REPORT

In January 2022, Council committed to updating the Minister on progress towards embedding a Good Governance Framework.

Council developed and endorsed the Good Governance Framework at the Council Meeting of 14 December 2021, as per the Council Plan Year 1 Action Plan.

The purpose of the Good Governance Framework is to:

- Outline the good governance mechanisms Casey City Council has or is currently embedding
- Be a key document to embed good governance principles post the term of the Administrators
- Be a key legacy artifact of the work of the Panel of Administrators to improve and strengthen Good Governance at the City of Casey

This update will provide an overview of the key actions the Council has taken to embed the Good Governance Framework across the organisation.

Progress Update - April to June 2022

Training

This quarter Council's Governance and Integrity Team conducted conflict of interest training for the Building Safer Communities Program Action Group. This group, comprised of internal and external stakeholders, is responsible for assessing applications for Council's Round 1 grant program. The training included reference to the requirements under the Local Government Act 2020 and the Local Government (Governance and Integrity) Regulations 2020.

In May 2022, the Corporate Governance Department presented Corporate Compliance training to participants of the internal Innovation Boot camp, a program to support the generation of innovative programs and service delivery models amongst staff to address community-based issues or continuous improvement opportunities.

The training covered topics including:

- Conflicts of Interest
- Gifts, Benefits and Hospitality / Changes to Code of Conduct
- Personal Interests Declarations
- Delegations and Authorisations
- Freedom of Information
- Privacy and Data Breaches
- Protected Disclosures

The Governance and Integrity Team raised awareness of Council's Managing Unreasonable Complainant Conduct Policy. Awareness was raised to ensure that council officers knew where to find support if required, and that residents could continue to access the services and functions Council offers whilst being managed under this policy.

The Governance and Integrity team finalised the 2022/23 training program, with the first session commencing in August.

Auditing

Council undertook four internal audits during the last quarter. The audit results will be tabled at the Audit and Risk Committee Meeting on 6 September 2022 and will include:

- Cyber Security Assurance Mapping
- Parking Infringement Management
- Conflict of Interest Management
- Quality Assurance Mapping

During the quarter, Council was required to complete or participate in the VicRoads Information Privacy Agreement Audit 2022.

Policy review

Governance Rules - *The Regulatory Legislation Amendment (Reform) Act 2022* (the Amendment Act) received Royal Assent and includes reforms to enable Councils and regional libraries to conduct virtual meetings in accordance with their relevant Governance Rules on a permanent basis from 2 September 2022. These reforms will be incorporated into Division 2, Part 3 of the *Local Government Act 2020* (the 2020 Act), superseding Part 12 of the 2020 Act which enables Councils to conduct virtual meetings in response to COVID-19.

In accordance with s60(4) of the 2020 Act, Council is required to amend its Governance Rules in consultation with the community, to comply with the new provisions. The Corporate Governance Department has reviewed and amended the Governance Rules and will be seeking Council's endorsement to place the amended Governance Rules on public exhibition for a period of four weeks at the 19 July 2022 Council Meeting. The Governance Rules are expected to be adopted at a Special Council Meeting to be held on Tuesday, 30 August 2022.

Prevention of Fraud and Corruption Policy - The Governance and Integrity team reviewed and amended the Prevention of Fraud and Corruption Policy in line with the *Australian Standards 8001: 2021, Fraud and Corruption Control* which considers the following:

- *ISO/IEC 27001, Information technology – Security techniques – Information Security Management Systems – Requirements*
- *ISO 37001, Anti-bribery management systems*
- *ISO 37002, Whistleblowing management systems*

The policy was also amended to:

- Align with Council's Code of Conduct definition of 'employees'
- Remove the requirement for all fraud and corruption assessments to be required every two years, noting they are now flexible, ever-changing documents
- References IBAC's Local Government Integrity Framework
- Remove the requirement for the Audit and Risk Committee to review Council's risk register
- Minor grammar amendments
- Incorporate the new policy template
- Remove process information which will now be documented in online process management library

Council's Executive Leadership Team endorsed the changes on 12 April 2022.

After endorsement, the Prevention of Fraud and Corruption Policy was tabled at the Audit and Risk Committee meeting held on 3 May 2022 for their noting. To support the amended policy, the Governance and Integrity team developed a internal 'Speak Up' campaign which was implemented across the organisation.

'Speak Up' Campaign

Council is committed to minimising the risk of corruption and preventing any cases of fraud by establishing an ethical culture and promoting integrity and honesty. In June, Council released a Speak Up campaign to promote this commitment and supporting mechanisms to Council officers.

The focus of this campaign was to:

- Cement Council's commitment to avoiding corruption and preventing any cases of fraud
- Highlight the methods for reporting such behaviour
- Spotlight the Prevention of Fraud and Corruption Policy and Protected Disclosures Policy

The campaign was scheduled as a two-week intensive program and will be ongoing on the internal intranet. Next quarter the external campaign will be released to residents.

CONTRACTS AWARDED OVER \$5 MILLION

Council's contract awarding processes are underpinned by a strong governance framework and best practice procurement processes which enable procurement decisions that:

- Use public resources efficiently, economically and ethically
- Facilitate accountable and transparent decision making
- Encourage competition and are non-discriminatory
- Encourage appropriate engagement with risk
- Are proportional to the scale and scope of a requirement
- Allow for continuous improvement and innovation

During the quarter, no contracts over \$5 million were awarded.

Title	Supplier	Amount (inc gst)	Date awarded	Awarded by
NIL	NIL	NIL	NIL	NIL

Contact City of Casey

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NRS: 133 677 (for the deaf,
hearing or speech impaired)



TIS: 131450 (Translating and Interpreting Service)

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Customer Service Centres

Cranbourne

Customer Service Centre Cranbourne
Park Shopping Centre, Shop 156,
South Gippsland Highway, Cranbourne

Narre Warren

Bunjil Place,
2 Patrick Northeast Drive,
Narre Warren



City of
Casey