

# Quarterly Community Report

## April - June 2021



# Administrator Message

I am pleased to present the City of Casey's Quarterly Community Report for April to June 2021, and the final quarterly report for the 2017-21 Council Plan.

This report concludes the first full year of leadership by the Panel of Administrators, comprised of myself, Mr Miguel Belmar and Mr Cameron Boardman. We are very privileged to work with the Casey community to plan for the future and to deliver services and facilities on behalf of the community.

Throughout this last quarter of 2020/21, Council has continued to support our community throughout the COVID-19 pandemic. The "Let's Get Neighbourly, Casey!" Program launched, to assist the community to facilitate social activities. There have been three workshops, with more planned in August.

This quarter also saw the launch of the Community Leadership Program, which provides training for new, emerging and existing community leaders in Casey who want to build their leadership skills and learn about community engagement and local government. Three programs were run throughout the last quarter including Leadership, Managing Conflict and Council Roles and Decision making.

A number of open space developments were finished this quarter including Selandra Rise, Ramlegh and Livingston Recreation Reserve. These new reserves will provide our residents with access to quality sports fields and playgrounds, whilst promoting opportunities for physical activity and community connection. These new developments across Casey, which are all in use, include a multi-purpose pavilion for school and community use, outdoor spaces for recreation, including a district level play space, shared walking and cycling paths and landscaping and sport playing surfaces for school and community use.

Bunjil Place has continued to connect and engage the community, both digitally and onsite. Audiences were able to experience the Miffy and Friends exhibition virtual tour and participate remotely via Miffy story time. On site, we offered a VR experience with Miffy in the Plaza. The Museum of the Moon was a hugely popular exhibition, which attracted people from near

and far to view the installation during June and July. Additionally, the Splash Test Dummies taught kids "how to" during lockdown in May, and there were also two VCE Studio Art seminars delivered online.

Council relies on community engagement to inform the delivery of services, infrastructure and facilities. In this quarter we heard from our community on topics including our 2021/22 Budget and Council Plan 2021-25, the Road Management Plan, Open Data and the Digital Equity Framework. The feedback gained through these opportunities are vital inputs that inform future decision making in these respective areas.

The Council Plan 2021-25 was built based on the input and feedback received throughout Council's largest ever engagement program, Shape Your City, which took place throughout 2020 and 2021. In total, more than 6,000 residents shared their thoughts and ideas with us about how we can make the City of Casey an even better place to live. This feedback also contributed to the development of the Long-Term Community Vision 2031, which was adopted with the Council Plan and 2021/22 Budget in June this year.

I would like to thank all members of the community who took the time to participate in recent community engagement activities and encourage people across Casey to take every opportunity to get involved to help us shape a better future for our city.

**Noelene Duff PSM**  
Chair of Administrators  
City of Casey



# Introduction

Each year, an Action Plan is developed that includes the key projects and activities which work towards delivering our 2017-21 Council Plan.

The Quarterly Community Report provides a detailed statement of Council's performance against the 2017-21 Council Plan.

It details the progress of delivering the Council Action Plan 2020/21, financial performance, capital works project delivery and community engagement updates.

## Council Plan Performance

This section provides a detailed update on Council's progress in delivering the Council Action Plan 2020/21, for the April - June 2021 period.

There are 30 actions planned for delivery in 2020/21. This includes four carryover actions from the Annual Action Plan 2019/20, which were not

completed as planned by 30 June 2020.

As at 30 June 2021, all action are either Complete or Ongoing (actions that will take place over multiple months/years), with two carryover actions now being incorporated and reported on as part of the 2020/21 actions and one action deferred.

### Action Status Overview:

**Strategic Objective 1: People Driven**



**Strategic Objective 2: Place to Prosper**



**Strategic Objective 3: High Performing Organisation**



### Legend:



**Completed:** Action was completed by the target date



**Replaced:** Carry over action that has been replaced with a new Council Plan Action



**Ongoing:** Action has met its 2020-21 targets, but work will continue into the future



**Deferred:** Action has been deferred and work will not be undertaken this financial year

# Strategic Objective 1: People Driven

The City of Casey strives to deliver services and infrastructure that meets the needs of its growing community. Creating a well-connected transport network is vital to support the rapid growth in the municipality so that our residents and visitors are able to get around with ease. We want to create a place where people feel safe, included within their community and socially connected.

## Strategy 1.1 An inclusive, safe and connected community

**Action:** Launch a citizen leadership program to develop Community Leaders who can help build knowledge of Council's role and responsibilities and build connection with Council's Administrators.

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** The first intake of 30 residents were selected through a three stage process that involved a community selection event in April. The program officially launched on 15 May 2021, with an induction session and bus tour. Subsequent sessions have included Leadership (25 May) Managing Conflict (8 June) and Council Roles and Decision Making (22 June). Initial feedback has indicated a very positive reaction to the program. For example, 18 out of 25 people said their understanding of Council decision making process was greatly improved, and their knowledge of the budget was greatly improved.

**Action:** Implement the Gender Equality Action Plan to create leadership opportunities for diverse women, ensure an enabling workplace culture and embed a gender inclusive approach to community programs, services and infrastructure.

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** This quarter the following took place:

- Workplace gender audit underway, with data collection phase complete. Analysis and planning to be completed in 2021/22.
- Casey's Community Gender Equality Task Force: Planning phase complete and audit tool pilot has been rolled out, gender 101 training with Womens Health in the South East (WHISE)

completed.

- Casey's first Gender Impact Assessment for Emergency Relief Centres was completed.
- City Planning & InfrastructureV have drafted a one year divisional Gender Equity Action Plan for capacity development.
- Gender training: 351 staff have now completed all three modules.

## Action Carried Over From 2019/20

**Action:** Review the Asset Management Plans based on the 2017/18 review to ensure assets are fit for purpose and sustainable.

**Status:** Deferred ■

**Due date:** 30 June 2021

**Comment:** Council adopted a revised work program for this action in the previous financial year. This was due to the changes to the Local Government Act regarding the requirement for 10-year Asset Management Plans. Recruitment for all roles has been completed with work to recommence in the 2021/22 financial year.

## Strategy 1.2 A council whose services and facilities are driven by community needs

**Action:** Design and implement stage two of the Aged and Disability Service Review to explore different service models and address barriers to accessing support

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** The review recommenced in September 2020 after a considerable pause due

to COVID-19. Stage 2 of the review has been completed. Stakeholders across the organisation have been re-engaged, and an oversight committee has been established. Both the Executive Leadership Team and Administrators have been briefed on the framework, methodology and direction for stage three of the review.

The primary focus going forward will be finalising unit costings and implementing a risk mitigation strategy in relation to Council's fully funded hours.

**Action:** Collaborate with the development sector to support the early delivery of infrastructure through Development & Infrastructure Contribution Levies.

**Status:** Ongoing ■

**Due date:** 30 June 2021

**Comment:** Council has facilitated the timely delivery of Contribution Plan projects by entering into Section 173 agreements that allow cash progress payments and increasing the use of works-in-kind agreements where Council accepts land from and/or works constructed by developers in lieu of the Contribution Plan levies owed by developers. Council spent approximately \$62M on Contribution Plan land and works in the 2020/2021 financial year that will facilitate the delivery of arterial roads and intersections, community infrastructure and sports reserves in Council's growth areas. Council and a developer are exploring the innovative early delivery of an integrated community infrastructure / sports reserve works-in-kind project in Clyde North.

**Action:** Undertake a review to determine if Council should become a service provider of funded three year old kindergarten.

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** Council is expanding its current Kindergarten program, supporting the introduction of the State Government policy to fund two years of kindergarten prior to children starting school.

From the beginning of the 2022 educational year eligible three year old children will be able to access five hours of kindergarten per week.

**Action:** Implement a comprehensive program in response to the COVID-19 pandemic to support

our community to rebuild and thrive in both the social and economic environments.

**Status:** Ongoing ■

**Due date:** 30 June 2021

**Comment:** Council officers have established the 'Let's Get Neighbourly Casey!' Project to create community led volunteers, who will be trained and mentored to engage with and run social activities in their respective communities. Three workshops have been delivered in early June 2021 with another three workshops booked in for early to mid August to deliver training to those who signed up for the challenge. The project is partnering with Neighbourhood Connect, who run the workshops. Council's Municipal Recovery Manager has also been assisting vulnerable clients as they are referred to Council through either the Australia Red Cross and/or the COVID-19 hotline. Numbers to date have been small reflecting Victoria's current COVID infection and management status.

**Action:** Undertake community engagement to inform a new Community Vision that describes the City's aspirations for the next ten years to inform Council's strategic priorities.

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** Up to date, Shape Your City has been Council's most successful engagement, generating over 6000 submissions. The final piece of engagement with regards to the Long-Term Community Vision 2031 was workshops with internal staff. These workshops took into consideration the themes from the previous community engagement which were used to inform the Long-Term Community Vision 2031. After a two-week public exhibition process that took place in April/May 2021, that received 39 submissions, the Long-Term Community Vision 2031 was adopted by Council on 29 June 2021.

## Actions Carried Over From 2019/20

**Action:** Work with local schools and service providers to implement a partnership approach to develop a master plan for the Doveton Pool in the Park (DPIP) site

**Status:** Ongoing ■

**Due date:** 30 June 2021

**Comment:** Phase two of community and stakeholder engagement took place for seven weeks, from 26 March to 14 May, and tested the concept for a district level park. The Engagement Report is now being finalised and will be presented to Council and shared with the community in 2021/22.

**Action:** Develop an Urban Forest Strategy, in line with the Living Melbourne Strategy, to enable strong natural assets and enhance liveability

**Status:** Replaced ■

**Due date:** 30 June 2021

**Comment:** Progress toward this action will now be reported under Strategic Objective 2.3, in the action: 'Protect, plant and manage trees in streets and parks to grow strong natural assets and foster a greener, more liveable Melbourne'.

**Action:** Develop a roadmap to articulate how the City of Casey will facilitate 'Smart City' concepts and broader innovation across our communities to improve liveability and community wellbeing.

**Status:** Replaced ■

**Due date:** 30 June 2021

**Comment:** Progress toward this action will now be reported under Strategic Objective 3.1, in the action: 'Undertake community engagement to determine how Casey can use emerging smart city technology to improve liveability, wellbeing and sustainability'.

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## Strategy 1.3 A city with an accessible and well-connected transport network

**Action:** Work with State and Federal Government to ensure major rail and transport upgrades deliver an integrated and reliable network.

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** Council continued its collaboration with two of the states delivery agencies - Major Road Projects Victoria (MRPV) and Level Crossing Removal Project (LXRP), across 15 Big Build projects within Casey. As part of this:

- Council has successfully executed a Memorandum of Understanding with MRPV resulting in additional funding to allow Council to further resource and support the Big Build.
- Council has been successful in advocacy of improved landscaping outcomes on behalf of the Affinity Estate in relation to the MRPV O'Shea Road extension with major works now in full swing and current road closures being managed in a collaborative manner between Council officers and MRPV.
- MRPV Hallam North Road and Heatherton Road Upgrade Project has commenced with early and enabling works.
- LXRP Clyde Road Level Crossing Removal has, in collaboration with Council, been able to progress key boring works based in Buchanan Park with road disruption to northern Clyde Road morning peak not generating anticipated complaints with works ahead of schedule.
- MRPV Narre Warren North Road Upgrade have appointed a preferred contractor with site investigations now complete.
- Council has continued to advocate strongly via Ministerial levels to ensure improved landscaping outcomes to the LXRP Berwick Carpark / Bus interchange project.
- Key LXRP projects at Hallam and Merinda Park continue to progress smoothly without any major issues.

**Action:** Deliver paths and trails in Casey that improve connection and promote sustainable modes of transport.

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** 22km of shared use paths (2.5m or wider) were added to the asset register in 2020/21. Through implementation of the Walk and Ride Strategy, approximately 15km of new or upgraded shared paths will be delivered in 2021/22 across Major Road Project Victoria (MRPV), Level Crossing Removal Project (LXRP) and Council projects.

## Strategic Objective 2: A Place to Prosper

The City of Casey aims to be a place in which our residents and visitors can thrive, with a local economy that fosters innovation and supports local jobs. Casey aspires to be a leading local authority, that leverages the strength of the region in advocacy, regional planning and investment. We want to enhance our natural environment and provide access to cultural experiences and events that celebrate the diversity of our community and foster connection and wellbeing.

### Strategy 2.1 The destination for arts, culture, sport and leisure that attracts visitors and brings communities together

**Action:** Deliver four new recreation reserves (Cranbourne North, Cranbourne East and Clyde North) to provide residents access to sports fields and playgrounds and promote opportunities for physical activity.

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** The formal opening of Selandra Recreation Reserve, Cranbourne North was held on 30 March 2021. The following reserves have had their formal openings postponed due to COVID-19, but all are operational and in use:

- Ramlegh Recreation Reserve Clyde North
- Mick Morland Reserve Clyde North
- Livingston Recreation Reserve Cranbourne East

**Action:** Provide a range of digital programs to connect the community to arts and cultural experiences from Bunjil Place during its closure and beyond.

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** This quarter, Bunjil Place used digital programs to extend and deepen engagement with the community. Audiences were able to experience the Miffy and Friends exhibition virtual tour and participate remotely via Miffy storytime with Nell, Rex Butler's talk on Miffy and Modernism and Carla McCrae's 3D Drawing Activities. On site, we offered a Virtual Reality experience with Miffy in the Plaza. Video stories on our social channels showed previews of

Miffy, Rollerama and Museum of the Moon. We participated in National Simultaneous Storytime which also streamed on our big screen. The Splash Test Dummies taught kids "how to" during lockdown in May and there were two VCE Studio Art seminars delivered online.

**Action:** Partner with elite level sporting groups and state sporting associations to attract major events to the region and ensure representation in the Casey community.

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** Many events were impacted by COVID-19 lockdowns or capacity restrictions. Council is working with Southside Flyers (ENBL team) to establish an agreement for Casey Stadium and various community initiatives. Casey Demons VFL and VFLW matches commenced. The Melbourne AFL club continued training at Casey Fields.

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### Strategy 2.2 A thriving economy with local jobs, investment and new industries

**Action:** Partner with industry, government and the community to improve regional collaboration, long-term planning, infrastructure funding and governance reforms.

**Status:** Ongoing ■

**Due date:** 30 June 2021

**Comment:** The South-East Melbourne City Deal remains dormant, with dates yet to be confirmed. GSEM collaboration continued and has secured \$60,000 in State funding to support

the development of an Electric Vehicle and Autonomous Vehicle (EV/AV) industry cluster in Melbourne's south-east. Council participated in a water retailer sector pricing review to support South East Water and our collaborative work on recycled water initiatives. A working group was established to pursue our regional Councils and communities Net Zero strategy.

**Action: Make best use of underutilised Council land by creating opportunities for new civic, community and commercial developments.**

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** At the Council meeting on Tuesday 15 June, the City of Casey approved a land sale in Cranbourne East (65 Berwick Cranbourne Road, Cranbourne East) to the Victorian Health Building Authority (VHBA) for construction of a new community hospital.

This hospital will provide significant benefits, such as access to medical resources including, imaging, an inpatient day clinic, specialist care, chronic disease care, and family and children's services. Additionally, it will allow Council to invest the proceeds of the sale back into community infrastructure in Cranbourne and bring forward the implementation of the Casey Complex Urban Design Framework (UDF).

**Action: Improve the local economy and create jobs by attracting new investment, supporting business growth and enhancing the planning, design and management of activity centres.**

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** Council continued to develop its Economic Development Strategy to consider how it will build new capabilities that will enhance Casey's economy, and create local jobs. Casey Business Awards program was delivered with 81 businesses participating, 70 per cent of these were new businesses (not previously connected with Council). Four business development workshops were delivered as part of the program and free mentoring sessions were offered to all applicants, in which 61 per cent took advantage.

**Action: Facilitate the unlocking of future employment land to ensure Casey residents have access to and choice of employment opportunities.**

**Status:** Ongoing ■

**Due date:** 30 June 2021

**Comment:** Council continued engagement with the Victorian Planning Authority on the delivery of two new employment Precinct Structure Plans, Croskell and Casey Fields South. Council is advocating for these two precincts to create 7,100 local jobs, in accordance with the South East Economic Corridor Strategic Context Report to 2060. Planning for these precincts has begun.

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## Strategy 2.3 A city that sustainably plans and manages growth while protecting its diverse landscape

**Action: Mitigate the impact of climate change by reducing Council's carbon footprint and supporting the community to reduce greenhouse emissions.**

**Status:** Ongoing ■

**Due date:** 30 June 2021

**Comment:** Council continues to invest in the generation of solar energy and has recently completed the installation of a 340KW solar system on Casey Arc. Council is also investigating options for a large scale renewable energy supply to meet its building energy requirements. In line with our Emissions Management Plan lighting and HVAC system upgrades were completed across 15 sites over the financial year. Council continues to offset its fleet emissions.

To support the uptake of electric vehicles Council has installed a charging station at Cranbourne West Community Facility and is currently partnering with the South East Councils Climate Change Alliance to develop an electric vehicle infrastructure roadmap for the region.

**Action:** Increase the diversion of waste from landfill through new kerbside services such as Food Organics Garden Organics and leading the procurement of advanced waste processing.

**Status:** Ongoing ■

**Due date:** 30 June 2021

**Comment:** Council introduced a voluntary food organics recycling service which allows residents to place food waste into the existing garden waste kerbside bin. Approximately 4,000 caddies were delivered to early adopters, and work is currently underway to develop an audit methodology to determine success of this initiative.

Council has completed an expression of interest for procurement of advanced waste processing technology for 16 Councils in south east Melbourne. The submissions were evaluated and shortlisted to three candidates. A competitive dialog with shortlisted bidders has commenced. The dialog has identified issues to be resolved before finalising a request for tender to be issued in the new financial year.

**Action:** Protect, plant and manage trees in streets and parks to grow strong natural assets and foster a greener, more liveable Melbourne.

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** Council continues to protect and plant trees in streets and parks each year to ensure a greener, more liveable Melbourne.

Strategy development in this space has recommenced. Consultants are currently undertaking analysis of the current state; reviewing Council's built and green infrastructure data, planning scheme documentation and reviewing the historical and current canopy coverage information.

**Action:** Develop a Domestic Waste Water Management Plan in order to minimise the environmental and public health risks associated with onsite domestic septic systems.

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** A draft Domestic Waste Water Management Plan was developed and shared with the community for feedback. The final plan will be presented to Council for adoption in September 2021.

**Action:** Introduce changes to the planning scheme that reflect contemporary policies and community priorities.

**Status:** Ongoing ■

**Due date:** 30 June 2021

**Comment:** Work on the project continues as planned and changes have been made to the Casey Planning Scheme during this quarter, including amendments for: Housing Strategy, Municipality Wide Activity Centre Strategy, and to correct municipal wide heritage overlay errors. Changes have also been made to facilitate a large residential development in Berwick by introducing the Neighbourhood Residential Zone and updating the Development Plan Overlay. Council has been working with the State Government and has received first and second drafts from Smart Planning on the Casey Planning Scheme translation.



## Strategic Objective 3: A High Performing Organisation

The City of Casey strives to be an efficient and effective organisation. Council is focused on innovation and continuous improvement to transform the way we deliver services to the community. We aim to optimise the use of technology and digital solutions, and will focus on our customers to create a seamless customer experience.

### Strategy 3.1 A leader in applying technology and innovation

**Action:** Undertake community engagement to determine how Casey can use emerging smart city technology to improve liveability, wellbeing and sustainability.

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** The Smart Casey Launchpad document was launched in January 2021 to a group of over a 100 internal and external stakeholders and partners. This was the culmination of over nine months engagement in the development of the Program and its finalisation. The program has now moved into implementation, and ongoing conversations with the community and key partners continue through the implementation of the many initiatives contained within the year one program plan. Smart Casey Launchpad has also been shortlisted for two awards at the MAV Technology Awards.

**Action:** Develop and begin implementing a Transformation Strategy that ensures Casey is an agile, capable and sustainable Council into the future.

**Status:** Ongoing ■

**Due date:** 30 June 2021

**Comment:** Development of the Transformation Strategy is now at the midpoint of the design phase and we are working in collaboration with our design partner - Deloitte. The design phase is tracking to plan with a number of key deliverables already being delivered. These include: Integrated Program Plan, Program Governance Structure, Target Operating Model Principles and

Current State Operating Model Assessment. One change request which involved deeper analysis to produce the Service Blueprints has been evaluated and approved by the committee, and is now being implemented.

**Action:** Deliver new online features to provide customers with additional choice and flexibility, including a chat bot, to use more services 24/7.

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** Improved handling of customer requests has been streamlined to queue emails for processing.

New functionality (that enhances the back end) for the Virtual Assistant has been tested and will go live on the Casey website in 2021/22.

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### Strategy 3.2 An efficient and effective, customer focused Council with sufficient resources to meet priorities

**Action:** Implement a proactive governance program addressing the matters identified by the Independent Broad-based Anti-corruption Commission's (IBAC) Operation Sandon.

**Status:** Ongoing ■

**Due date:** 30 June 2021

**Comment:** Council Officers continue to work on actions contained within the Integrity and Ethics Action Plan. Whilst this work continues, it will be

superseded by the Casey Good Governance Framework as part of the 2021/22 Council Action Plan. This framework will shift the approach from reactive to proactive and is set to be completed by September 2021. Council Officers continue to wait for any recommendations from IBAC in relation to Operation Sandon and will action accordingly.

**Action: Ensure the planning of infrastructure essential for Council and the community is financially sustainable and fit for purpose.**

**Status:** Ongoing ■

**Due date:** 30 June 2021

**Comment:** This strategy will set the direction for Council infrastructure including how we cater for current and future community needs, financial sustainability and partnerships across other levels of government and private stakeholders.

Development of the Infrastructure Strategy is in progress and will set high level direction for Council infrastructure, identifying areas of change to ensure planning of infrastructure is financially sustainable and fit for purpose. Adoption of the Strategy will occur in October 2021.

**Action: Expand the Voice of the Customer Program across more services to ensure we are listening to our customers and their feedback is used to improve the way we deliver services.**

**Status:** Ongoing ■

**Due date:** 30 June 2021

**Comment:** The Voice of the Customer program currently surveys customers post service. It covers 457 functions across 10 departments with Planning and Building and Growth and Investment coming on board in the last quarter. Due to the complexity in creating and obtaining some data sets some functions are still pending, and expanding to new functions in departments already on board is a priority.

**Action: Implement a Financial Sustainability Plan that guides resourcing and decision making to meet the needs of the growing community across a constrained budget.**

**Status:** Complete ■

**Due date:** 30 June 2021

**Comment:** The 2020/21 budget and long-term financial plan for Council are based on principles around sound financial management, without formally referring to an approved financial sustainability plan. The principles were incorporated in the 2021/22 Budget and the Financial Plan was adopted by Council on 29 June 2021.





# Community Engagement

During April-June 2021, the City of Casey ran various consultations with the community using a mix of online engagement on Casey Conversations, email and receiving feedback by mail.

## Shape Your City - Document Exhibition

From the community feedback we received from the Shape Your City engagement program, we have developed key strategic documents for City of Casey. These will guide our future planning and allocation of the budget to deliver community services, initiatives, and projects.

The engagement received 39 submissions.

At its Council meeting on Tuesday 29 June, the following documents were officially endorsed:

- Long Term Community Vision 2031
- Council Plan 2021/25
- Annual Action Plan 2021/22
- Strategic Resource Plan 2021/24 (includes Draft Budget 2021/2022, Capital Works Plan 2021/2022 & Draft 10 Year Finance Plan)
- Draft Fees and Charges for 2021/2022
- Draft Revenue and Rating Plan 2021/25

Further information can be found here <https://conversations.casey.vic.gov.au/shape-your-city>



## Road Management Plan

The Road Management Plan Review has been undertaken to ensure that Council is meeting the community's expectations in regards to the maintenance of local roads, footpaths, kerbs and bridges.

Following the initial consultation period which concluded on 14 February 2021, the DRAFT Road Management Plan was made available for comment from 21 May to 21 June 2021.

There were seven submissions to the document. The feedback received will be considered in the final report of the Road Management Plan to be presented for adoption by Council in July 2021.

## Open Data

Council is committed to Open Data by default as a means of fostering greater transparency and accountability to our community, driving innovation and economic opportunities for businesses, and making us a more cost effective, efficient, and responsive organisation.

A dedicated council Open Data Platform will improve the management and use of data assets available and ensure the right data is transparent to the right parties at the right time. Open Data is the data (held, created and collected by the City of Casey) made available to the community to access, use and share.

This data has intrinsic economic and social value not only for Council, but also educational institutions, State and Federal Government, businesses and start-ups, community organisations, residents, and others. Open data can solve many problems, including informed decision making for the community, increased transparency, social innovation and economic growth.

Over the month of June members of the public were invited to provide feedback on an Open Data Initiative being developed by Council. Over 90 per cent of respondents agreed that this initiative of enabling access and sharing data would empower the community to make informed decisions. The most popular types of data sets identified were Community (e.g. facilities & free wi-fi zones), Smart City Sensors (e.g. available parking spaces & pedestrian count data), and Transport (e.g. bus stops, free parking zones, & cycle networks). This feedback will allow Council to target the most popular identified data sets as part of a proof of concept for a Council dedicated Open Data Platform.

## Digital Equity Framework

Council is creating a Digital Equity Framework to enhance the lives of Casey community members by helping them better engage and participate in an increasingly online world.

Council wants to ensure that all individuals and communities in the City of Casey have opportunities for full participation in our society, democracy, and economy. In developing the Framework, extensive community consultation was undertaken, the complete findings can be viewed in the engagement report.

The Casey Digital Equity Framework details:

- The challenges experienced by some when participating online
- Digital inclusion initiatives that can support greater online participation
- The role that Council and partners can play in building a digitally equitable future.

The engagement received eight responses. Feedback is now being collated and considered and a final document will be produced in the latter half of 2021.

## Get Involved in Upcoming Projects

Residents can be the first to hear of any new opportunities by registering their details on our dedicated community engagement website – [www.conversations.casey.vic.gov.au](http://www.conversations.casey.vic.gov.au).

Council will continue to provide residents with opportunities to 'have your say' and for residents to be involved in Council projects, strategies and decision-making. Community input is critical in helping Council provide the services and infrastructure needed to support the growing community and make City of Casey Australia's most liveable city.

## Administrator Engagement with the Community

Throughout this quarter, the Administrators attended 19 events in the community. This includes, but is not limited to:

- Citizenship ceremonies (multiple dates)
- ANZAC Day events (25 April)
- Official facility openings (multiple dates)
- Reconciliation Flag Raising (6 June)
- Casey Business Awards (13 May)

# Capital Works Highlights

## Selandra Rise Active Open Space Development, Selandra Estate

Edrington Ward

The Selandra Rise Active Open Space Development project at the Selandra Estate includes a multi-purpose pavilion for school and community use, outdoor spaces for recreation, including a district level play space, shared walking and cycling paths and landscaping. The facility has sport playing surfaces for school and community use, including three soccer pitches, two cricket ovals, cricket nets and associated infrastructure and space for the delivery of programs promoting wellbeing and healthy lifestyles, such as the neighbouring school's partnership with the Melbourne Football Club.

The project was completed in May 2021.



*Selandra Rise Active Open Space Development, Selandra Estate*

## Ramleigh Active Open Space Development, Ramleigh Springs Estate

Edrington Ward

The Ramleigh Active Open Space Development project at the Ramleigh Springs Estate includes a multi-purpose pavilion for school and community use, outdoor spaces for recreation, including a district level play space, shared walking and cycling paths and landscaping. The facility has sport playing surfaces for school and community use, including three soccer pitches, two cricket ovals, cricket nets and associated infrastructure and space for the delivery of programs promoting wellbeing and healthy lifestyles.

Ramleigh Reserve construction is complete, official opening held in April 2021.



*Ramleigh Active Open Space Development, Ramleigh Springs Estate*

# Capital Works Highlights

## Mick Morland Reserve Active Open Space Development, Kilora Park Estate

Edrington Ward

The Mick Morland Reserve Active Open Space Development project at the Kilora Park Estate include a multipurpose pavilion for school and community use, outdoor spaces for recreation, including a district level play space, shared walking and cycling paths and landscaping. The facility has sport playing surfaces for school and community use, including one full size AFL/cricket oval, two netball courts, cricket nets and associated infrastructure and space for the delivery of programs promoting wellbeing and healthy lifestyles.

Mick Morland Reserve development was completed in May 2021.



*Mick Morland Reserve Active Open Space*

## Livingston Active Open Space Development, Livingston Estate

Mayfield Ward

The Livingston Active Open Space Development project at the Livingston Estate includes a multi purpose pavilion for school and community use, outdoor spaces for recreation, including a district level play space, shared walking and cycling paths and landscaping. The facility has sport playing surfaces for school and community use, including two full size AFL/cricket oval, two netball courts, cricket nets and associated infrastructure and space for the delivery of programs promoting wellbeing and healthy lifestyles.

Livingston Reserve was completed in June 2021.



*Livingston Active Open Space Development, Livingston Estate*

# Capital Works Highlights



## Casey Fields Dog Park, Cranbourne East

This is the largest dog friendly space in the City of Casey. There is a sandpit, garden beds, trees, shelter, drinking fountain, seating, solar lights and many landscape features. Materials were carefully selected to reduce the carbon footprint and reduce ongoing maintenance costs. The project is now complete.

## Contracts Awarded Greater than \$5M

The table below shows awarded contacts of \$5M and above. These were awarded by the City of Casey Administrators.

| Title                                        | Supplier | Amount (inc)                                        | Date Awarded | Awarder        |
|----------------------------------------------|----------|-----------------------------------------------------|--------------|----------------|
| Open Space Maintenance - North Region        | Citywide | Total across all 4 contracts (inc):<br>\$33,208,650 | 18/5/2021    | Administrators |
| Open Space Maintenance - Central Region      | Citywide |                                                     | 18/5/2021    | Administrators |
| Open Space Maintenance - South Region        | UMS      |                                                     | 18/5/2021    | Administrators |
| Open Space Maintenance - Road Reserve Region | MACA     |                                                     | 18/5/2021    | Administrators |

# Municipal Monitors Report - Update

In February 2020, the Municipal Monitor released their report into the City of Casey Council. This report had two recommendations for Council's Administrators to undertake. These recommendations are:

- A thorough review and embedding of policies, procedures and processes for more effective decision-making and responsibilities; and
- The development and implementation of an extensive municipal wide program to develop more and diverse community leaders, greater participation in setting a vision for Casey, and more awareness and interest in local democracy, the role of Council and the responsibilities of Councillors.

The City of Casey's Administrators undertook a Governance Audit in April 2020 and adopted the Integrity and Ethic Action Plan in July 2020 to implement the Municipal Monitor's recommendations.

The Integrity and Ethics Action Plan has 28 actions which are below. The Integrity and Ethics Action Plan will be replaced with the Casey Good Governance Framework as per the Council Plan Action Plan to embed these actions over the next three years whilst Council is under Administration.

|                                                                                                                                                               | Action                                                                                                  | Status                               |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|--------------------------------------|
| <b>Direction and Leadership</b>                                                                                                                               |                                                                                                         |                                      |
| Councillor Code of Conduct articulates clear roles and responsibility for each Councillor and the Mayor; each Councillor declares they will abide by the Code | Annual review of Governance Strategy, including roles and responsibilities.                             | Completed – February 2021<br>Ongoing |
|                                                                                                                                                               | Annual reflection and evaluation of behaviours that have supported or hindered good governance at Casey | Completed – April 2021<br>Ongoing    |
| Communication Protocols                                                                                                                                       | Protocols reviewed annually.                                                                            | Completed – July 2021                |
| <b>Culture and Behaviour</b>                                                                                                                                  |                                                                                                         |                                      |
| Corporate Culture                                                                                                                                             | All members of Executive to undertake IPAA Ethical Leadership training year 1                           | In Progress                          |
|                                                                                                                                                               | ELT commitment to collective behaviours that foster transparency and accountability                     | Completed                            |
|                                                                                                                                                               | Facilitated ethical decision-making workshops                                                           | In Progress                          |
| <b>Structure, Systems and Policies</b>                                                                                                                        |                                                                                                         |                                      |
| Established Committees                                                                                                                                        | Council to review its Charter for Audit and Risk Committee                                              | Completed – February 2021            |
|                                                                                                                                                               | Annual review of secondary defence controls to support an ethical culture                               | Completed – May 2021<br>Ongoing      |

| Decision Making                                                                |                                                                                             |                                      |
|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|--------------------------------------|
| Well defined function, responsibilities and protocols                          | Annual review of Governance Strategy, including roles and responsibilities.                 | Completed – February 2021<br>Ongoing |
| Strong governance team and processes                                           | Annual compliance training                                                                  | Completed – June 2021<br>Ongoing     |
| Evidence based decisions                                                       | Annual self assessment against Geelong Governance Framework to Audit and Risk Committee     | Completed – April 2021<br>Ongoing    |
|                                                                                | Council decisions are debated, not moved en bloc (all together/at the same time).           | Completed – May 2020                 |
| Council decisions reflect deliberative and representative community engagement | Develop Community Engagement Policy with the community                                      | Completed – August 2020              |
| Communications and Community Engagement                                        |                                                                                             |                                      |
| Public Transparency                                                            | Adopt a Public Transparency policy to support access to council information                 | Completed – August 2020              |
|                                                                                | Develop civic leadership program                                                            | Completed – March 2021<br>Ongoing    |
| Capability                                                                     |                                                                                             |                                      |
| Induction Training                                                             | Inclusion of integrity detection, monitoring and reporting process in induction             | Completed<br>Ongoing                 |
| Training in Systems, Policies and Procedures                                   | The City of Casey Document Life-Cycle Framework delivered – policies regularly reviewed     | Completed<br>Ongoing                 |
| Skilled People                                                                 | Ethical decision making workshops delivered                                                 | In Progress                          |
| Risk and Compliance                                                            |                                                                                             |                                      |
| Council, Audit, Purchasing and Contracting, Risk Plan                          | Continued compliance and improvement with Geelong Governance Framework self assessment      | Ongoing                              |
| Council Procurement                                                            | Continued compliance and improvement with Geelong Good Governance Framework self assessment | Ongoing                              |
| Fraud Control                                                                  | Continued compliance and improvement with Geelong Governance Framework self assessment      | Ongoing                              |
| Audit Control                                                                  | Presentation to Council twice yearly by Audit Chair                                         | Ongoing                              |

|                                          |                                                                                                                   |                                      |
|------------------------------------------|-------------------------------------------------------------------------------------------------------------------|--------------------------------------|
| Gifts, Benefits and Hospitality Register | Annual analysis of statutory registers and declared gifts                                                         | Completed - February 2021<br>Ongoing |
|                                          | Councillor and staff policies to be streamlined                                                                   | Completed                            |
| Enterprise Risk Management Framework     | Continued compliance and improvement with Geelong Governance Framework self assessment                            | Ongoing                              |
| <b>Monitoring and Review</b>             |                                                                                                                   |                                      |
| Accountability to stakeholders           | Continued compliance and improvement with Geelong Governance Framework self assessment                            | Ongoing                              |
| Self assessment by Councillors           | Annual reflection and evaluation of behaviours that have supported or hindered good governance at Casey.          | Completed - April 2021<br>Ongoing    |
|                                          | Annual self assessment to support understanding of roles and responsibilities and identify training support needs | Completed - April 2021<br>Ongoing    |

## Contact

For more information, contact the City of Casey.

### Telephone

03 9705 5200  
Monday - Friday, 8 am - 6 pm  
or (International +613 9705 5200)

### Online

[casey.vic.gov.au](http://casey.vic.gov.au)

### In person

|                                                                    |                                                           |
|--------------------------------------------------------------------|-----------------------------------------------------------|
| Bunjil Place<br>Patrick Northeast Drive,<br>Narre Warren, Victoria | Cranbourne Park SC<br>125 High St<br>Cranbourne, Victoria |
|--------------------------------------------------------------------|-----------------------------------------------------------|

### Postal address

PO Box 1000  
Narre Warren, Victoria 3805  
Australia

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