

City of Casey

Quarterly Community Report

OCTOBER TO DECEMBER 2023



Statement of Acknowledgement

The City of Casey proudly acknowledges the traditional owners, Casey's Aboriginal Communities and their rich culture and pays respect to their Elders past, present and future.

We acknowledge Aboriginal people as Australia's first peoples and as the traditional owners and custodians of the land on which we work and live.

Diversity Statement

The City of Casey is home to remarkable diversity with many cultures, languages, faiths and communities of worship, ages, LGBTIQA+ identities, and landscapes together forming our rich and dynamic community story.

From our first Australians to our most recent arrivals and every wave between, the City of Casey welcomes and represents all community members and their respective ambitions to live healthy, rewarding, and happy lives. We recognise this diversity as our strength and we aim to share, nurture, and celebrate it.

OUR ADMINISTRATORS

In February 2020, the elected Councillors were dismissed by an act of Parliament. Three Administrators, appointed by the Minister for Local Government now fulfil the role of the Council until October 2024.

The Administrators are:

- Noelene Duff PSM — Chair of Administrators
- Miguel Belmar
- Cameron Boardman

Also in February 2020, the Municipal Monitor released a report on the City of Casey Council. This report included two recommendations for Council's Administrators to undertake:

1. a thorough review and embedding of policies, procedures and processes for more effective decision-making and responsibilities; and
2. the development and implementation of an extensive municipal-wide program to develop more and diverse community leaders, greater participation in setting a vision for Casey, and more awareness and interest in local democracy, the role of Council and the responsibilities of Councillors.

In support of these recommendations, Council's Administrators conducted a Governance Audit in April 2020 which then informed the Integrity and Ethics Action Plan.

As part of our ongoing commitment to addressing these recommendations, Council Plan Strategic Objective 6 (Ensure good governance and transparent decision making) has been embedded into our reporting framework.

CHAIR OF ADMINISTRATORS MESSAGE



Noelene Duff PSM
Chair of Administrators
City of Casey

I am pleased to present the Quarterly Community Report for the October to December 2023 period, and second quarterly report for Year 3 of the *Council Plan 2021-25*.

The Panel of Administrators, comprised of myself, Miguel Belmar and Cameron Boardman, feel very privileged to work on behalf of the community to plan for the future and deliver services and facilities for the benefit of Casey's residents.

During the quarter, work progressed on many actions from the Annual Action Plan 2023/24.

Highlights include:

- **Attraction of events of regional, state, national and international significance to Casey** – Council continued to attract significant events to provide arts and cultural experiences to residents and visitors. One such event was the 'Hope' concert by the Soweto Gospel Choir - celebrating songs and anthems from the Freedom movement of Nelson Mandela's South Africa, back to the Civil Rights Movement of Martin Luther King's 1950's America.
- **Renewal of playgrounds and parks** – Council actively manages the renewals of playgrounds and parks in the municipality to ensure the community is provided with safe and fit for purpose public open spaces. A number of projects were completed including the Hampton Drive Playground, Cherry Hills Fitness Station and Avebury Drive basketball court renewal.
- **Community participation in environmental education and events** - Various community education and engagement events were organised, covering the broad themes of waste management, sustainability, climate change and biodiversity. The events were a mixture of hands-on activities like tree planting and information dissemination through talks and

booths.

Casey's Capital Works Program aims to provide infrastructure that helps people connect socially and build strong, healthy, and resilient communities.

The program features an investment of \$149.2 million to deliver approximately 358 projects during the 2023/24 financial year.

- During the quarter, a number of projects were completed, including the Clyde Recreation Reserve in Eliston Estate Clyde, Robert Booth Reserve Pavilion Redevelopment in Hampton Park and Casey Fields Cricket Ovals 4 & 5 Pavilion Upgrade in Cranbourne East.

Between October and December, 13,182 people visited the Casey Conversations page to have their say on a range of consultation opportunities. Using this engagement platform, more than 1,892 submissions were received from the community on 20 major projects.

Notable engagements include:

- Expressions of interest from community members interested in joining the Casey Community Panel. The panel will bring together a diverse group of people to ensure that a wide range of perspectives and voices are heard in various Council projects and strategies. Between November and December, there were 288 visitors to the page and 37 contributions received, with expressions of interest remaining open until February 2024.

I would like to thank all members of the community who participated in community engagement activities and events and encourage everyone to take the opportunity to get involved to help shape a better future for our city.

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INTRODUCTION

Welcome to the City of Casey's Quarterly Community Report for the October to December 2023 period.

The Quarterly Community Report provides a detailed statement of Council's performance against the *Council Plan 2021-25*.

It also outlines the progress of delivering the *Annual Action Plan 2023/24*, financial performance, capital works project delivery, community engagement updates and other details as requested by the Minister for Local Government.



COUNCIL PLAN PERFORMANCE

This section provides a detailed update on Council’s progress in delivering the *Annual Action Plan 2023/24*, for the October to December 2023 period.

There are 37 actions planned for delivery in 2023/24, including three actions carried over from the 2022/23 financial year.

Summary of action status’ as of 31 December 2023



Strategic Objective 1

Deliver sustainable infrastructure and activate places

Strategy 1.1 Advocate and build an accessible and well-connected local transport network

Due date: 30 June 2024

Action: Influence State and Federal Government priorities for infrastructure investment, grants and partnerships to improve and deliver infrastructure for the growing Casey community.

Status: In progress ■

Latest update: Budget considerations with candidate projects were provided for each electorate to support local State MPs with their 2024/25 budget submissions. Discussions continued with State and Federal Ministers regarding Council's priorities for infrastructure and service investment.

Strategic indicator	Latest update
Ensure high level of input from Council is provided on all major rail and road upgrades across the City of Casey	Council officers continue to work with the State Government on projects to strengthen opportunities for community engagement and consideration of community views. Activities included: • Hall Road Upgrade - major works are now complete and asset handover is scheduled for early 2024. Construction works on the new community space at Hall Road East has also recently commenced with concreting works taking place this month. • Hallam North Road, O'Shea Road, and Western Port Highway Upgrades – the project teams are working to remedy defects and progress Asset Handover for the O'Shea Road Extension with an aim to have all civil assets, together with some roadside areas, handed over prior in early 2024. • Narre Warren Cranbourne Road Upgrade – traffic has been switched onto the newly built carriageways on Narre Warren Cranbourne Road and Berwick Cranbourne Road allowing crews to commence construction of the new service roads. Works are also ongoing to construct the new intersection signals at Sladen St and South Gippsland Highway. • Camms Road – the new road alignment, including Camms Road Bridge, opened at the end of November 2023. Finalising works including landscaping and the plaza will continue through until mid-2024. • Webb Street level Crossing Removal – the level crossing at Webb Street has been removed, with trains running on the new elevated rail from 11 December 2023. Work will continue on the new Narre Warren Station with trains running express through the station until late March 2024 while the new station is built.

Strategy 1.2 Foster partnerships that ensure Casey remains a destination for arts, culture, sport and leisure

Due date: 30 June 2024

Action: Leverage sporting partnerships and events of significance to provide residents opportunities to watch, and pathways to participate in higher levels of sporting competition within the City of Casey.

Status: In progress ■

Latest update: During the quarter a number of activities were hosted across the municipality. This included:

- Casey Stride Series Race 1, 2 and 3 with over 1250 competitors across the races.
- Little Athletics Regional Twilight Meet with 1,000 competitors and spectators.
- WBBL match Melbourne Stars v Sydney Thunder with 750 spectators.
- Melbourne Stars Family Day which saw 5,000 people attend.
- A number of cricket fixtures including the Aussie Cricket League and National Over 50's Cricket Championships.

Strategic indicator	Latest update
Attract events of regional, state, national and international significance to Casey	The City of Casey continues to attract significant events to provide arts and cultural experiences to residents and visitors. Some of the events that took place included: • Regional: 4C's Cultivating Creative Cultures with Communities Showcase, New Ground, Jump in, Bunjil Place Christmas Makers Market and the launch of the Christmas tree designed by students from Fountain Gate Primary School. • State: Melbourne Chamber Orchestra, The Durga Chronicles by Priya Srinivasan, and Bush Divan which was developed by Sydney gallery, 4A and presented at Bunjil Place Gallery. • National: Ngaratya (together, us group, all in it together) which brings together six Barkandji/Barkindji artists, When the World Turns – a sensory theatre for disabled children, Arena Theatre Company with Hidden Creature Gallery and Monkey Baa Theatre Company with Possum Magic. • International: Hope t, a concert by the Soweto Gospel Choir celebrating songs and anthems from the Freedom movement of Nelson Mandela's South Africa, back to the Civil Rights Movement of Martin Luther King's 1950's America. The City of Casey also continued to attract a number of significant sporting events including the Melbourne Stars Family Fun Day, the Special Olympics and various Victorian Football League, Women's Big Bash League and Australian Football League Women's matches. A partnership agreement has also been secured for a large scale regional lighting event to take place in Casey in 2024.

Strategy 1.3 Design, build and cultivate places that create a sense of belonging, connection and pride

Due date: 30 June 2024

Action: Finalise the detailed design for a new Cranbourne Community Hub where the community can access services, connect and learn.

Status: In progress ■

Latest update: The proposed Cranbourne Community Hub is a purpose-built facility that will bring together Council and community services in central Cranbourne and aims to improve interactions with Council. Planning activity this quarter has focused on the evaluation of preferred tenants for the hub.

Action: Finalise the construction of major infrastructure projects including Casey Fields Soccer Stage 2, Max Pawsey Stormwater harvesting and wetland, Pearcedale Recreation Reserve Pavilion, Robert Booth Recreation Reserve Pavilion and Clyde Township Family and Community Centre.

Status: In progress ■

Latest update: Most of the contracted works are now complete, with some minor materials delays ongoing. Progress of work includes:

- Pearcedale Recreation Reserve completion is planned for mid January 2024.
- Casey Fields Soccer Stage 2 is nearing completion with services currently being commissioned with practical completion expected in mid January 2024.
- Max Pawsey Stormwater Harvesting is progressing with earthworks, underground infrastructure and storage tank complete. The landscaping and treatment plant installation is expected in early 2024.
- Robert Booth Recreation Reserve project was completed in December 2023 and a sporting club is now occupying the facility.

Action: Build strong relationships and deliver gender equality initiatives that are inclusive and reject violence against women in Casey communities.

Status: In progress ■

Latest update: Work on the identification of actions to be delivered under the *Safe and Equal Casey: Gender Equality and Prevention of Violence Against Women Strategic Plan 2022-2032* has commenced. Twelve planned workshops have been held with diverse communities across Casey, to understand needs and priorities, as well as support the development of community led initiatives to promote gender equality and reject violence against women.

Council continues to uphold the Strategic Plans' principle of community-led and intersectional work, and has engaged diverse, multicultural and multilingual groups in the workshops, including LGBTIQ+, Aboriginal and Torres Strait Islander Peoples and women with disabilities. A successful program delivered this quarter included The Durga Chronicles and a 16 Days of Activism event. These were organised and co-designed with a cultural lens for appropriate messaging and delivered in safe spaces in community languages.

Action (carried over from 2022/23): Advocate to the Victorian and Australian Governments for funding to help deliver the Doveton Pool in the Park Masterplan.

Status: In progress ■

Latest update: Council has continued to advocate to the Victorian Government for funding towards the Doveton Pool in the Park redevelopment project. The detailed design has been completed and costing plan prepared. This information will inform advocacy to the Federal Government as part of the call for submissions in January.

Strategic indicator	Latest update
Become a nationally-recognised destination for cultural and civic excellence	Council has continued its path to becoming a nationally recognised destination for cultural and civic excellence. Some key examples included: • In August 2023, Victorian Premier Dan Andrews and Minister for Tourism, Sport and Major Events and Minister for Creative Industries Steve Dimopoulos promoted Bunjil Place across their social media accounts as an Official Site for the FIFA Women's World Cup live stream. • The Bunjil Place commissioned exhibition Ngaratya (together, us group, all in it together) will begin touring around Australia in early 2024. • In October 2023, Lee Tarlamis MP spoke in Parliament about attending The Durga Chronicles at Bunjil Place. Created by Priya Srinivasan with the support of Bunjil Place and the Australia Council for the Arts, The Durga Chronicles is an award-winning theatrical performance and cultural intervention into the experiences of violence against women in our multicultural communities.
All new Council facilities will be designed to improve community safety outcomes	All Council facilities are designed with consideration of community safety. Public lighting, accessibility, and landscaping are designed to provide clear lines of sight for an inviting and safe environment. Workshops have taken place with council officers regarding Crime prevention through environmental design (CPTED), lighting and CCTV.

Strategy 1.4 Manage urban growth and deliver future-focused infrastructure that is innovative, sustainable and adaptable

Due date: 30 June 2024

Action: Undertake a strategic review of Council's property portfolio to ensure Council's landholdings are appropriate for current or future service need.

Status: In progress ■

Latest update: This strategic review will provide a high level long term focus for Council's property assets and a policy framework to guide decision making in relation to Council's property needs and Council owned land. Work has progressed on Council's landholdings dataset and is nearing completion in readiness for stakeholder engagement.

Action: Continue to work with the Victorian Planning Authority to finalise and implement precinct structure plans to create vibrant new communities in Casey's growth areas around Clyde and Cranbourne.

Status: In progress ■

Latest update: Council continues to partner with the Victorian Planning Authority (VPA) to prepare the Precinct Structure Plan (PSP) for the Croskell and Casey Fields South and Devon Meadows precincts. During the quarter, Council officers worked with the VPA, landowners and developers to complete the agency validation stage of these projects.

Strategic indicator	Latest update
Increased use of Environmentally Sustainable Design principles within infrastructure.	Council staff have attended conferences and trade events to increase knowledge of new materials and technologies that may be applied to the design and construction of new facilities. Council's Environmentally Sustainable Design (ESD) policy supports ongoing research and improvement to Environmentally Sensitive Design. Ongoing investigations into new ESD initiatives aims to understand risks and benefits for future inclusion. The ESD policy has been reviewed to align with other strategies.
Decrease the renewal gap	Funding allocations and projects have been identified for the draft Capital Works Program for year 2024/25 based upon asset depreciation and condition data.

Strategy 1.5 Prioritise investment that revitalises our existing infrastructure and services to meet changing needs

Due date: 30 June 2024

Action: Implement a contemporary library service model that meets the needs of the community with Casey's library partner.

Status: In progress ■

Latest update: The delivery of a number of innovation projects continued to progress well. The mobile library van, the introduction of library lockers at Orana, Manna Gum and Cranbourne West community hubs and a library lounge at Cranbourne West Community Hub are expected to be completed by the end of January 2024.

Strategic indicator	Latest update
Increased digital infrastructure within the public realm	The implementation of the 'Sensing our City' program to establish sensors in key community areas is in progress. Council has also been actively collaborating with a telecommunication provider to establish free public Wi-Fi services. In addition, Council participated in a Federal Government consultation addressing proposed amendments to the Telecommunications in New Developments Policy. Council advocated strongly for improved digital connectivity throughout Casey, with a particular focus on optimising access to digital services in growth areas and new estates. Opportunities to install smart poles at Wilson Botanic Park to tackle challenges related to connectivity within the park are also currently being assessed.

Strategy 1.6 Create and maintain safe and clean open spaces and places

Due date: 30 June 2024

Action: Work with local agencies to reduce anti-social behaviour and prevent crime so that all residents and visitors can work, travel, live and play in a safe and secure environment.

Status: In progress ■

Latest update: Significant progress has been made in managing issues and complaints from residents or members of parliament. These have been systematically assigned to council officers who undertake a prescribed process of engagement, and if necessary, undertake day and night Crime Prevention Through Environmental Design (CPTED) audits. A report is then provided to the relevant council and /or government department for action. Over the last six months, 30 requests were actioned with 20 closed and 10 currently in progress.

Action: Renew playgrounds and parks to ensure the community is provided with safe and fit for purpose public open spaces.

Status: In progress ■

Latest update: A number of projects were completed this quarter including the Hampton Drive Playground, Cherry Hills Fitness Station and Avebury Drive basketball court renewal. The Playground Renewal contract has recently been awarded to Activity Playgrounds to complete the remainder of 2023/24 projects. The contract is scheduled to commence in February 2024 and includes renewals to the following locations; Edwin Flack, Nestle Retreat, Hillgrove Crescent Reserve, Kidds Road Reserve, McDowall Road Reserve and Bunya Court Reserve.

Strategic indicator	Latest update
Increase Customer Satisfaction for appearance of public areas	The result for this indicator is derived from the Annual Community Satisfaction Survey. Results are usually available in May/June annually.

Strategic Objective 2

Grow Casey's current and emerging sectors

Strategy 2.1 Support the creation of new jobs, by focusing on developing local businesses, attracting investments, revitalising activity centres and facilitating employment pathways

Due date: 30 June 2024

Action: Review and amend Council's regulatory process for local businesses to make it easier to do business in Casey and increase economic activity.

Status: In progress ■

Latest update: During quarter two, the proposed Community Local Law 2023 underwent community consultation and the final version was adopted by Council in December 2023. The new local law embeds an objective to 'enhance opportunities for increased economic activity by businesses in the municipal district'. It allows for increased flexibility to trial various regulatory reform initiatives in Casey. Additionally, officers continue to liaise with the Victorian Government for opportunities to pursue the Business Friendly Council approvals program. Council is still awaiting confirmation of a decision by the Government on its funding application to pilot the program.

Action: Deliver a targeted investment and attraction campaign aimed at priority industry sectors to bring in new business and create jobs.

Status: In progress ■

Latest update: During the quarter, filming of the Our Town series feature was completed. Filmed across five days in Casey, Council was able to showcase three local businesses that described their experience of moving to and operating in Casey, as well as the support they receive from Council. Also showcased, were two major education providers, Federation University and Chisholm TAFE, and Council's strong partnerships with the Melbourne City Football Club and Melbourne Demons AFL Club. Since the previous quarter, the Choose Casey LinkedIn page has grown to nearly 120 followers and articles and stories are regularly posted to keep businesses abreast of industry news and views.

Strategic indicator	Latest update
Growth in employment in Casey's top four strategic sectors (healthcare & social assistance, retail, construction, and education & training)	This measure will be reported annually, as the data is only updated annually by the National Institute of Economic and Industry Research (NIEIR) The current data for Casey's existing strategic sectors is as follows: • Healthcare and social assistance - 14,940 • Construction - 13, 231 • Retail - 12, 852 • Education and training - 12,198
Number of businesses supported to open in Casey through dedicated assistance program	The City of Casey offers a dedicated assistance program to support investors through their journey with Council. The Choose Casey Concierge Service provides a designated Economic Development Partner who can facilitate all enquires and connections throughout Council and the local business network. Over the last six months, 25 new businesses engaged with Council through one of the following dedicated assistance programs: Choose Casey Concierge Program and Better Approvals Permit Support. In addition, council officers met with six real estate agents who are potential leads to investment opportunities. Officers briefed them on Council's Choose Casey Campaign and Choose Casey Concierge Service. Government departments, such as Invest Victoria, Sustainability Victoria and Business Victoria, have also been briefed about the concierge service so that when investors approach them for potential sites, Casey is top-of-mind and ready to offer dedicated assistance.

Strategy 2.2 Build and leverage partnerships that enhance service provision, infrastructure delivery and funding opportunities

Due date: 30 June 2024

Action: Progress the revitalisation of Council owned land in the Bunjil Place Precinct and Narre Warren Village to create opportunities for new civic, community and commercial outcomes.

Status: In progress ■

Latest update: Council officers are actively preparing a commercial approach for the development of the Bunjil Place Precinct. This will look to attract development partners to start to realise the Concept Master Plan, while ensuring public spaces and carparking will continue to support the existing and future community. Due diligence on other sites within Narre Warren Village are currently underway, including discussions with the Department of Transport and social and affordable housing providers to ascertain the best use of these sites for the community.

Action (*carried over from 2022/23*): Work with Melbourne City Football Club to introduce the first year of the Club's Community Initiatives program, which will offer the community a chance to participate in local programs and events, while enhancing the partnership.

Status: In progress ■

Latest update: Melbourne City Football Club (MCFC) continued to deliver programs to the community through the City in the Community program, giving local residents access to professional coaching and training. Meetings between MCFC and council officers continued to develop the community initiatives for the first year of the partnership. This partnership will officially start when the lease license agreement is signed, once MCFC receives occupancy of the new soccer pavilion. The initiatives will include community programs, educational programs, a family day, podcasts involving MCFC players as well as the delivery of social media promoting MCFC and Casey activities.

Strategic indicator	Latest update
Increase in awareness of Casey's investment support services and business development services	Council offers a dedicated assistance program to support investors through their journey with Council. There was an increase in traffic to the website with the promotion of the Casey Innovation Summit. The Summit is designed to showcase Casey's culture of innovation and act as an attractor for businesses to locate in Casey.

Strategic Objective 3

Foster environmentally sustainable practices and work towards being climate ready

Strategy 3.1 Conserve, enhance and restore the natural environment

Due date: 30 June 2024

Action: Implement initiatives that will increase biodiversity and tree canopy cover to work towards achieving climate resilience.

Status: In progress

Latest update: The Greening Casey Plan is a comprehensive roadmap for the City of Casey to increase tree canopy cover, build climate resilience and create places people love. The draft Greening Casey Plan was recently exhibited for public consultation. It is expected that the plan, incorporating community feedback will be presented for endorsement in April 2024.

Strategic indicator	Latest update
Support a healthy natural ecosystem - 100,000 indigenous plants reintroduced within the municipality to address fragmentation and biodiversity decline	The total trees planted for the first half of 2023/24 was 26,000 which exceeded the target of 25,000 trees planted per year. Council planted 4,000 advanced trees and 22,000 indigenous plants and trees, in addition to the trees planted within streetscapes and reserves through the creation of new estates and subdivisions.

Strategy 3.2 Contribute towards a circular economy through waste management and resource recovery

Due date: 30 June 2024

Action: Progress the procurement of an Advanced Waste Processing solution to replace landfill as the preferred method of residual waste disposal and secure the long-term waste needs of South East Melbourne.

Status: In progress

Latest update: The City of Casey joined 14 other councils in Melbourne's south east to form a company to deliver an advanced waste processing alternative to landfill. This type of company is called a special purpose vehicle (SPV) and is common in projects where there are many organisations working together.

In order to secure the long-term waste needs of south east Melbourne, a tender process has been undertaken for the regional procurement of an Advanced Waste Processing provider. Work has progressed with the continued evaluation of industry candidates detailed proposals.

Action: Continue rollout of the first stages of the Victorian Government Waste Kerbside Reform Program to ensure consistency across Victoria and enable the increased recovery of recyclable materials.

Status: In progress ■

Latest update: The Waste Kerbside Reform Program aims to change how Victorians recycle so that materials collected from households are high quality and can be re-used to make new products. The program includes changing over bin lids, which has now commenced, and the introduction of a glass service (fourth bin) by the end of 2027. The rollout of compliant bin lid colours continues for all new and replacement kerbside bins.

At the Council Meeting in December 2023, Council endorsed the proposed approach to the implementation of the mandated Victorian State Government Kerbside Reforms. The rollout will include standard bin lid colour changeover in 2025/26, FOGO bin delivery in 2026 and glass bin delivery in 2026/27.

Strategic indicator	Latest update
Decrease the kerbside contamination rate	This quarter, Council has delivered a number of recycling right education programs. In addition to this, the Bin Inspection Program identified households that were not recycling right for targeted follow up. Residents were contacted via mail or phone call about contamination. Between October and December 2023, 941 contaminated recycling bins were reported by Council's collection provider. During the quarter, results were received from a recycling (hand sort) audit undertaken by Council's contractor, which showed the current contamination rate as 28 per cent. Council officers also set up dedicated vape recycling drop off points during December. This initiative was introduced to remove vapes from kerbside bins and another source of batteries.

Strategy 3.3 Support a climate-ready city through climate change mitigation and adaptation

Due date: 30 June 2024

Action: Support and empower the community to reduce their energy usage by providing access to climate mitigation information.

Status: In progress ■

Latest update: Council's emissions dashboard, which allows residents to compare electricity and gas emissions by suburb, was the highest performing dashboard on the Open Data Platform due to a successful social media campaign. Council's Sustainability and Climate Change web pages have been updated to include home and business energy efficiency content. This upgrade includes the publication of videos developed to support the Energy and Water Efficiency Home Audit Kits which are available for residents to borrow through Connected Casey Libraries.

A \$200 Household Energy Efficiency Rebate program was launched and promoted at Bring Your Bills Day in November 2023 to support the use of the kits and draught sealing in homes. The Business Renewables Buying Group information webinar in November 2023 was promoted to high emitting Casey businesses and schools identified using the Snapshot Pro Key Emitters Report developed by Ironbark Sustainability. Over 50 Casey businesses have been engaged through the Business Energy Savers program in over the last six months.

Action: Implement emission reduction initiatives with a focus on sourcing green energy, improving building efficiencies and expanding roof top solar on council facilities.

Status: In progress ■

Latest update: The City of Casey has committed to a 2030 carbon neutrality target for all council facilities, assets and buildings. While many projects are underway to reduce energy, Council still requires the remaining electricity consumption to be replaced with renewable energy sources. One of the potential solutions is the development of a solar farm in Cranbourne. In early 2023, community engagement was undertaken which provided the community with an overview and understanding of the solar farm initiative. Following this, a market sounding process was completed and a tender for the provision of renewable energy for council buildings through the construction of a solar farm advertised. The solar farm tender closes in mid-January 2024.

Other work during the quarter included the development of a 10-year emission reduction capital works program, a building envelope thermal performance assessment to inform an insulation upgrade program across council buildings, and installation of a solar PV system on the Old Cheese Factory woodworkers shed.

Strategic indicator	Latest update
Enhance community participation in environmental education and events	Various community education and engagement events were organised between October and December 2023, covering the broad themes of waste management, sustainability, climate change and biodiversity. The events were a mixture of hands-on activities like tree planting and information dissemination through talks and booths. A \$200 Household Energy Efficiency Rebate program was also launched as part of the Bring Your Bills Day in November 2023. Over 1,100 community members took part in activities. Council also launched the education program "Sustainability with Buttons the Bandicoot" Kinder Program.
Increase the energy sourced from renewable sources for all council buildings, facilities and public lighting	A number of activities are occurring to progress this indicator. One such project is the solar farm project which will provide renewable energy for Council operations. The solar farm tender has been advertised and will close in January 2024. The tender was updated through a market sounding process to ensure current utility market considerations were factored into the tender. Electricity for public street lighting is being sourced from renewable energy via a power purchase agreement with Procurement Australia.

Strategic Objective 4

Advocate to State and Federal Governments for key service and infrastructure delivery

Strategy 4.1 Secure funding through Council's advocacy campaign, Connecting Casey, to provide transport, infrastructure and community services

Due date: 30 June 2024

Action: Identify and progress City of Casey and Greater South East Melbourne region industry development and investment opportunities to support economic growth.

Status: In progress ■

Latest update: During quarter two, GSEM actively increased its publicity and advocacy efforts to help realise economic outcomes for the Casey and broader South East region. In November, GSEM launched its decentralisation report. The research, commissioned by GSEM looked at the impact of decentralisation and a move of government jobs to the National Employment and Innovation Clusters (NEICs - Dandenong and Monash). The report will be used to inform GSEMs 2024 priorities and the promotion of this policy framework will be used to advocate for increased jobs and skill pathways in the south East.

Additionally, in partnership with Cardinia Shire Council and GSEM, Casey continued its advocacy for the upgrade and extension of Thompsons Road. Council provided a submission to the Victorian Planning Authority in relation to the exhibition of the Officer South Precinct Structure Plan (PSP). Council's submission highlighted the importance of the extension of Thompsons Road, including the bridge over Cardinia Creek. This transformational project is vital to support the State's vision and delivery of the State Significant Industrial Precinct with 22,000 new jobs in Officer South and will ensure Casey residents have greater access to jobs closer to home. The extension is predicted to unlock over 140,000 jobs in the Casey and Cardinia region and increase economic output by \$58 billion.

Action: Deliver campaigns for priority advocacy projects, including Thompsons Road extension and Casey Fields Soccer Stage 3.

Status: In progress ■

Latest update: Advocacy activities for key projects such as Thompsons Road extension and upgrade and Casey Fields soccer stage 3 continues. The City of Casey's priority advocacy projects, including these two projects, will be included in the Federal Government's pre-budget submissions in January and shared with local Federal and State MPs.

Strategic indicator	Latest update
The level of State/Federal commitments toward infrastructure and services align with Council's advocacy on priorities	Council continues to advocate to both the State and Federal governments for support for transport infrastructure and services the community requires. In November 2023, the City of Casey welcomed the outcome of the Federal Government's 90-day review of the Infrastructure Investment Program, which recommended that the \$250 million Clyde Road Upgrade (Kangan Drive to the Princes Freeway) be constructed. Planning is also underway as part of Victoria's Big Build for the Thompsons Road and Berwick-Cranbourne Road intersection upgrade, which received a \$70m pre-election commitment from the Victorian Government. Both of these Clyde Road projects are in line with Council's ongoing advocacy for the upgrade of Clyde Road Corridor.

Strategic Objective 5

Create a resilient, active and connected community

Strategy 5.1 Address key health and wellbeing needs within the community, by connected people to community and services

Due date: 30 June 2024

Action: Strengthen age friendly planning, support ageing in place and positively influence Council's services and programs for older people through the delivery of the Living and Ageing Well Action Plan.

Status: In progress ■

Latest update: The implementation of the Living and Ageing Well action plan is progressing well and has included:

- Regular Commonwealth Home Support Program(CHSP) provider network meetings to enable providers to be prepared for the Aged Care reforms
- Delivering of the joint Southern Metro Region Sector Support and Development (SSD) Best Practices and Innovation forum and expo
- Delivering dietician nutrition sessions for older residents
- Planning for a heatwave preparedness information session which will be taking place early January 2024
- Delivering Council's Connect A Bus program.

Action: Advocate and partner to enable greater access to safe, affordable and appropriate housing options into the future.

Status: In progress ■

Latest update: Council developed and presented dual submissions to the National Housing and Homelessness Plan, one as a member of the Regional Local Government Homelessness and Social Housing Group Charter, and the other as a standalone Casey Council submission. Both provided regional and local perspectives on housing and homelessness challenges and advocated for greater investment in local social and affordable housing developments.

Council also carried out a series of meetings with community housing providers to better understand current market conditions and capacity for future projects within Casey, as well as supporting community housing association funding applications with support letters

Action (carried over from 2022/23): Work in partnership with the community to support the activation of a new Family and Community Centre in Clyde North to increase opportunities for families to access key services and feel a sense of belonging at a local level.

Status: In progress ■

Latest update: A new contractor has been assigned to complete the outstanding works for the community facility, which is expected to commence in January 2024. This follows delays that have impacted construction. Once complete, Council will re-engage with the community for further consultation regarding the facility's services.

Strategic indicator	Latest update
Build community capacity and sense of belonging to reduce reliance on community services	The draft Reconciliation Action Plan has been endorsed with two rounds of community consultation completed to support the final plan. This plan will help Council to progress in recognising the rich cultures of Aboriginal and Torres Strait Islander communities, acknowledging the past and working towards a more equitable future. Council is determined to listen to and empower our whole community. In partnership with the State Government, Cardinia Shire, City of Greater Dandenong and community service organisations, work has progressed on the development of an anti-racism project and advocating and planning for Southern Melbourne Area Refugee Settlement. Work on Council's Health and Wellbeing Strategy and Living and Ageing Well Plan has also progressed, with work undertaken on heat wave planning and workshops for older people, food security, and a youth anti-vaping project with the support of Vic Health.
Improve community led preparedness to plan for and mitigate local emergency risk	A number of activities to support community emergency preparedness were completed in the period. These included: • The Emergency Planning Advisory Service (EPAS) pilot implementation continued. EPAS is delivered by CFA and Red Cross to support older people and people with a disability to develop individual emergency plans. Council's role is to lead local promotional activities and support referrals within the community. • Three emergency preparedness information sessions were held in October in partnership with CFA to support the Positively Ageing Festival and Community Safety Month. • Over 230 emergency preparedness information show bags were handed out to the community during the Merinda Park Open Day and Melbourne Stars Family Day events • The Community Exercising Project in partnership with Emergency Management Victoria was delivered which focussed on the needs of culturally diverse and non-English speaking community members in preparing for a heatwave. This included an education session provided to the Multicultural Community Leaders Network in partnership with Emergency Management Victoria, Department of Health and Ambulance Victoria, and two multi-agency discussion exercises with 26 organisations represented.

Strategic indicator	Latest update
Increase opportunities for community participation in community events and social groups to reduce social isolation	Thirteen opportunities were provided for neighbours in the Eliston and Ramleigh estates through the Strengthening New Communities program to reduce social isolation. Opportunities included an evening for women held in partnership with Wellsprings for Women, four indoor movie nights and eight free community dinner events provided in partnership with the Sikh community; with more than 450 attendances recorded. Council officers collaborated with property developer Mirvac to provide a community-building day at the Smiths Lane estate in December 2023. Approximately 400 residents participated in a range of engagement activities at Mirvac's Smiths Lane community hub.
Increase the utilisation of Council managed facilities	The utilisation for this quarter is 44 per cent of our buildings; compared with 59 per cent use of our buildings over the same period last year.

Strategy 5.2 Improve Council decision-making to reflect community needs and priorities

Due date: 30 June 2024

Action: Integrate principles of access and inclusion into Council policy and programs, partners and community organisations through the development and implementation of the Reconciliation Action Plan and LGBTIQA+ Action Plan.

Status: In progress ■

Latest update: Six LGBTIQA+ community and staff focus groups and workshops were successfully held during quarter two. The workshops were designed to further explore some of the key themes identified through community surveys. The findings from the workshops will be used to inform the key priorities of the action plan. The internal Rainbow Champions group continues to meet every five weeks, and planning has started towards events such as Pride March, Rainbow Picnic and other events in quarter three (2024). Significant time has been invested in education and capacity-building to engage and connect the organisation with the topic of Reconciliation in diverse ways. Following the completion of community consultation and Administrator feedback, the Reconciliation Action Plan has been submitted to Reconciliation Australia for feedback, with the intention for it to be endorsed in early 2024.

Strategic indicator	Latest update
Form a greater understanding of community needs and decision making at a place-based (local) level through data and research	Work continues to progress on establishing research partnerships regarding social connection, climate change impacts, resilience, and community safety. A social survey consultant will be appointed in the coming months to develop the Health and Wellbeing Household survey. A working group has been established with the first meeting to be held in January 2024.

Strategic Objective 6

Ensure good governance and transparent decision making

Strategy 6.1 Grow the capacity of community leadership through dedicated leadership programs and pathways

Due date: 30 June 2024

Action: Deliver year three of the Community Leadership Program to increase leadership skills in the community, build capacity, and enhance reputation and trust in civic democracy in Casey.

Status: Complete 

Latest update: The Community Leadership Program is a free program for new, emerging and existing community leaders aged 18 years and over, who want to enhance their leadership skills, create new personal and professional networks and learn more about local government. The 30 places in the program were selected through an expression of interest process. The Leadership Masterclass and Graduation Ceremony, which occurred in November 2023 were the final step in completing the highly successful program for 2023.

Strategic indicator	Latest update
Participation and engagement in the Community Leadership Program	Year three of the Community Leadership Program saw 29 participants graduate in 2023. The average attendance for the program has been 84 per cent and participants' level of engagement has been high.

Strategy 6.2 Continue to identify opportunities to improve better Council decision making through governance and community engagement

Due date: 30 June 2024

Action: Prepare the organisation and community for the return to elected Councillors in October 2024, enhancing good governance and ethical decision making.

Status: In progress 

Latest update: A program for the return to elected councillors has been created. The first of three Role of Council information sessions were held in November 2023 with prospective candidates. In addition, Councillor related policies have been reviewed and will be presented for endorsement to Council in early 2024.

Action: Respond to recommendations provided through the Independent Broad-based Anti-corruption Commission (IBAC) Operation Sandon investigation to address their report findings.

Status: Complete ■

Latest update: In July 2023, IBAC tabled its Operation Sandon report. Council welcomed the release of the report and it reaffirmed its commitment to continuing to work with IBAC, the Victorian Government and other relevant agencies. Since the investigation commenced in 2019, Council has engaged proactively with IBAC and has embraced opportunities identified by both the Municipal Monitor's report and integrity agencies to strengthen planning and governance controls. The report makes 34 recommendations designed to improve the state's planning processes, promote transparency in decision making, enhance donation and lobbying regulation and strengthen Council governance.

A significant amount of work has already been undertaken to reform Council's processes and to ensure clarity around responsibilities and decision making. Since the Panel of Administrators was appointed, actions to respond to the Municipal monitor's report were undertaken as a matter of organisational priority. Where legislative reform has been recommended in relation to planning matters, Council welcomed the opportunity to provide input to this process along with the broader local government sector. Council also welcomed the recommendations made by IBAC which call for model policy and training material to be developed for the sector by Local Government Victoria.

At a Council Meeting in August 2023, Council tabled its response to the IBAC Operation Sandon report findings and also presented its response to the Audit and Risk Committee at its quarterly meeting in September 2023.

Action: Respond and advocate to the Local Government Electoral Representation Review to ensure the electoral structure reflects the diversity of Casey's communities and is compliant with the legislative requirements.

Status: In progress ■

Latest update: The Electoral Representation Review for the City of Casey commenced in November 2023. Council made a submission to the preliminary report that was presented by the Electoral Representation Panel. A report will be tabled to the Minister by the Electoral Representation Advisory Panel in January 2024.

Action: Deliver candidate information sessions to inform the 2024 Election cycle to ensure there is clear understanding of the role and responsibilities of being a councillor.

Status: In progress ■

Latest update: Council information sessions provide prospective candidates with an overview of the services and functions Council delivers and the information required in preparation for the 2024 Local Government elections. The first sessions were held in person in Clyde in November 2023, with further sessions scheduled for February and March 2024.

Strategic indicator	Latest update
Percentage of Council resolutions made at a Council meeting (or at a meeting of a special committee consisting only of Councillors) closed to the public	Only one decision was made in Closed Council for the period 1 July 2023 to 31 December 2023 (equating to 4.76 per cent of decisions made in Closed Council).
Opportunities provided for people who are impacted by Council's initiatives to provide feedback or to have input into the decision-making processes through engagement	Between 1 July 2023 - 31 December 2023, a total of 24,325 people visited the Casey Conversations engagement platform, with 2,363 people actively contributing to digital engagement opportunities. Almost 40 engagement campaigns were launched on Casey Conversations during this period where community members were provided with an opportunity to offer feedback or have input into the decision-making process in line with Council's Community Engagement Policy. Some of these projects included: • Casey Community Panel expressions of interest • Exploring Safety in Casey • Bunjil Place annual community survey • Casey Community Awards 2024 nominations • Draft Reconciliation Action Plan • Disability Access and Inclusion Advisory Group • Playground Renewal Program 2023/24 • Alcohol Harm Prevention Action Plan.
Increase community trust in Council	The result for this indicator is derived from the Annual Community Satisfaction Survey. Results are usually available in May/June annually.

Strategic Objective 7

Create an adaptable, innovative and financially sustainable organisation that delivers maximum community benefit

Strategy 7.1 Enhance our services with a focus on innovation and partnerships, to ensure positive outcomes are delivered to the community

Due date: 30 June 2024

Action: Develop strategic plans for key services to ensure they are innovative, partnership driven and deliver maximum value to the community.

Status: In progress ■

Latest update: Strategic Service Plans (SSPs) are used to support Council to plan for services to ensure that community needs can be met into the future. These plans will provide a better understanding of the full impact of service decisions, including the service delivery, asset, and infrastructure requirements. This quarter has seen the endorsement of the Child, Youth and Family, People and Waste Strategic Service Plans.

Action: Implement a range of automated and digital solutions to make it easier and faster for customers to make requests online.

Status: In progress ■

Latest update: Council has committed to maximising self-service option, with efforts focused on making sure customers can complete simple service requests via online options. The first phase has been completed which has seen the automation of 57 types of service requests for reporting an issue. This has resulted in faster service delivery and a better overall customer experience. More self-serve online forms will be released to the community over the next 12 months.

Strategic indicator	Latest update
Keep our customers more informed of the progress of their requests reducing the need for customers to contact Council	Final adoption of a new way of delivering customer services was approved in November 2023. Preparation activities are underway to support a centralised tiered service delivery model. This model will improve customer communications, first contact resolution and provide additional support via case management for more complex customer enquiries. The review of Council's Customer Charter has commenced with work planned to identify current performance, customer expectations and industry benchmarking. This will assist in reducing the need for customers to contact Council more than once and to be able to set clear communication expectations upfront.

Strategic indicator	Latest update
Grow self-serving channels to make it easier to connect with Council	Council has committed to implementing a centralised customer service delivery model to maximise self-service options. Efforts are focused on high volume interactions so that Council can deliver value where it matters most for our customers. Automation and digitisation of Council's online forms has commenced, and our community will see increased self-service options resulting in faster service delivery. Analysis work is underway to determine the priority and benefits of forms to digitise and automate. More self-serve digital forms will be delivered in four phases to the community over the next 12 months.

Strategy 7.2 Identify and implement a sustainable operating model which enhances Casey's future-readiness

Due date: 30 June 2024

Action: Implement new prioritisation and performance measurement for the organisation that focuses on community outcomes and ensures Casey is adaptable and sustainable into the future

Status: In progress ■

Latest update: This quarter has seen the initial steps in implementing a new performance model, which provides better performance measurement, more comprehensive quarterly performance reporting and quarterly workshops to determine where improvement is needed. This enables council officers to identify adjustments to projects and services to ensure Council is delivering the outcomes the community needs.

Action: Implement the first stage of technology upgrades across Council's systems to support the future readiness of community service delivery.

Status: In progress ■

Latest update: OneCouncil is TechnologyOne's latest Software as a Service (SaaS) and supersedes the current technology solution Council currently uses. The foundational upgrade in moving Casey's core service administration platform to a modern IT cloud environment has been completed, and the first phase of a multi-year program of business process and software improvements is on track for completion.

Strategic indicator	Latest update
Implement a refreshed and contemporary Council operating model that achieves the expected benefits	The implementation of a new Outcomes Operating Model for Council is a core aspect of the Transformation Strategy implementation. Key aspects of the Outcomes Model were implemented this quarter including a new planning and budget process and improvements to new performance monitoring approaches. Preparation has also been finalised on a new leadership development program for the organisation, which will focus on driving leadership accountability to outcomes. This program will be implemented in the coming months.
Improve the overall efficiency of Council's operations	A number of key projects to improve council efficiency have been delivered. A new corporate planning and budget process to drive stronger organisational prioritisation and efficiency has commenced. Initial workshops to identify process improvements in Council's core technology system has been completed. A review of the organisation's structure has also been implemented to ensure Council is best placed to deliver effectively to the community into the future.
Ensure customers' expectations are managed from first point of contact, to reduce duplication and delay in the system	The new customer service model, which will enhance first contact resolution by resolving more enquiries within the contact centre, was approved in November 2023. Work has progressed to enhance Council's self-service offering which will seek to increase the number of digital offerings available to customers to request, book and report at a time that suits their needs. High volume online interactions will use automation to minimise the time it takes for an enquiry to be actioned and reduce the need for delays and follow ups. Additional training is underway to provide council frontline officers with accurate and relevant information required to set expectations upfront. This work will continue over the next year.

Strategy 7.3 Build Council's ability to pursue innovative partnerships for greater community outcomes

Due date: 30 June 2024

Action: Implement key Smart Casey Launchpad projects to improve the uptake of technology, innovation and data to create a connected, sustainable, inclusive and innovative future for our growing City.

Status: In progress ■

Latest update: A number of smart city projects were delivered this quarter. The Digital Literacy program to promote targeted digital literacy to members of the community was implemented. New distance marker bollards, equipped with built-in sensors, were installed at Casey Fields to gather essential data for optimising operations and decision making. Work is underway on the deployment of further Smart Assets to help the community to have access to the digital technology they need.

Action: Commence a targeted program to attract new community service organisations that will fill service gaps and enhance the health, wellbeing and safety of residents.

Status: In progress ■

Latest update: Work on the program is progressing well. This quarter the draft framework was presented to Council's Leadership Team and endorsed to proceed to Administrator briefing in February 2024..

Strategic indicator	Latest update
Number of public / private partnerships that directly supports and facilitates pathways into employment for Casey residents	Over the last six months, three partnerships with organisations (public and private) that support and facilitate employment pathways for Casey residents were established. In addition, council officers renewed their partnership with SELLEN by being a sponsor for the 2024 SE Careers Expo and Try a Trade. This event brings together educational institutions, community organisations and industry together to speak to students from local secondary schools about employment and career pathways. Meetings have been facilitated between the Victorian Department of Education Head Start program and Council to explore opportunities to have school based apprenticeships and traineeships delivered at the City of Casey. Council officers are also in discussions with Monash Health to explore opportunities for community engagement around employment at Cranbourne Community hospital. SYC (a workforce Australia provider) is currently working with the Indigenous Services team at Gathering Place to support participants into employment.
Improve the shareability of data between agencies and partners for more innovative solutions to meet community needs	The Open Data Platform is a data sharing initiative making data sets available to the community, students, and businesses. As part of this initiative a number of activities have occurred including data stakeholder engagements, user acceptance testing of new data, publishing of new datasets on the Open Data platform and enhancements to the Open Data Homepage for better user experience.

ADMINISTRATOR ENGAGEMENT WITH THE COMMUNITY

During the quarter, the Administrators attended 20 events in the community.

These events included:

- Multiple citizenship ceremonies
- WBBL Cricket Pavilion Official Opening
- Casey Business Awards
- Remembrance Service
- Casey Leadership Program Graduation



Image: Noelene Duff at the Casey Business Awards at Bunjil Place

COMMUNITY ENGAGEMENT

During the quarter, the City of Casey launched more than 20 consultations with our community, using a mix of online engagement activities on Casey Conversations as well as via email and mail.

During this period 13,182 people visited the Casey Conversations page and a total of 1,892 community feedback submissions were made using the Casey Conversations engagement platform.

Kindergarten and Early Years survey



Between 25 October and 30 November 2023, Council conducted a Kindergarten and Early Years survey. As home to one of the largest populations of children and young people in Victoria, Council operates 50 kindergartens across the city and manages a central enrolment for sessional kindergarten programs in Casey.

The State Government's Best Start Best Life policy reforms, which include making kindergarten free for three and four-year-olds, transitioning four-year-old kindergarten to pre-prep and increasing the number of hours for sessional kindergarten, are likely to have an impact on the way the City of Casey delivers its kindergarten service in the future. Although the full suite of changes doesn't need to be implemented until 2032, the City of Casey seeks to understand what impact these changes may have on our infrastructure and service delivery.

Families who have children attending a City of Casey kindergarten program, or who are likely to use a kindergarten program in the next few years, were invited to feedback on what they look for in a kindergarten and the things that are most important to them when choosing a kindergarten or preschool service.

A total of 3,520 people visited the Casey Conversations page, with more than 1,000 contributions received. Further information can be found here <https://conversations.casey.vic.gov.au/kindergarten-early-years-survey>

COMMUNITY ENGAGEMENT

Casey Community Panel

In November 2023, Council invited expressions of interest from community members interested in joining the Casey Community Panel. The panel will bring together a diverse group of people to ensure that a wide range of perspectives and voices are heard in various Council projects and strategies.

Between 30 November and 31 December 2023, there were 288 visitors to the page and 37 contributions received, with expressions of interest remaining open until 16 February 2024.

Further information can be found here <https://conversations.casey.vic.gov.au/Community-Panel>

Bunjil Place annual community survey

Between October and November 2023, the Casey community was asked to provide feedback on their experience of Bunjil Place as part of the annual Bunjil Place community survey.

Feedback was invited from all community members, regardless of whether respondents were regular attendees of Bunjil Place, had only been a few times or hadn't been at all. Feedback was sought to help understand the wants and needs of visitors and to provide a fuller experience in future. There were 263 visitors to the Casey Conversations page, with 160 contributions received.

Further information can be found here <https://conversations.casey.vic.gov.au/bunjil-place-annual-community-survey>

Want to have your say?

Be the first to hear of any new opportunities to have your say by registering your details on our dedicated community engagement website, [Casey Conversations](#).

We will continue to provide you with opportunities to have your say and be involved in Council projects, strategies and decision-making

Your feedback is crucial in helping us provide the services and infrastructure needed to support Casey's growing community.

CAPITAL WORKS HIGHLIGHTS

Clyde Recreation Reserve (Elliston Estate), Clyde

Status: Complete ■

Latest update: The total cost of this project is \$20 million and is funded by Council, the developer and the Victorian Government; with a grant of \$3 million received through the Community Sport Infrastructure Program, \$5.8 million funded by the developer, and the remaining funded by Council.

The reserve includes a district level AFL/cricket, netball and tennis facility, which meets the outcomes of the Clyde Creek Precinct Structure Plan and addresses a gap in sports to meet identified demand. Benefits of this project include enhanced social networks, improved health and wellbeing, a welcoming inclusive environment, gender equity, increased participation, job creation, and increased economic output through better utilisation of space.

All contract works are complete to date except for fire service commissioning to the Main Pavilion.



CAPITAL WORKS HIGHLIGHTS

Max Pawsey Oval Reconstruction, Narre Warren

Status: In progress ■

Latest update: The total cost of this project is \$2.3 million and is fully funded by Council. The project works include reconstruction and reshaping of oval, installation of an irrigation system within oval, installation of turf wicket for cricket, installation of sports lighting, new concrete footpath around the oval and installation of fencing around the oval.

The oval has been formed and the central turf wicket established. Spoon drain around oval is in progress, to be completed along with footpath around boundary mid-January. The project is expected to be completed by quarter three, with the aim to have the oval available for winter sports.



CAPITAL WORKS HIGHLIGHTS

Robert Booth Reserve Pavilion Redevelopment, Hampton Park

Status: Complete ■

Latest update: The total cost of this project is \$5.4 million and is jointly funded by Council and the Victorian Government; with a grant of \$3 million received through the Local Sport and Community Infrastructure Fund. This project supports the implementation of priority projects identified in the Robert Booth Reserve Master Plan.

Project works included the demolition and rebuild of the current football/cricket pavilion to provide compliant and female friendly facilities that align with the standards outlined in the Leisure Facilities Development Plan. The new district level community pavilion incorporates 2 football/ cricket change rooms, 2 netball change rooms, 2 umpires/ referee spaces, first aid, community/ social space, canteen, kitchen, servery, and storage.

All contracted works are complete, and the building was handed over to the club. A successful official opening was held in December 2023.



CAPITAL WORKS HIGHLIGHTS

Robert Booth Tennis Court and Lighting Renewal, Hampton Park

Status: Complete ■

Latest update: The total cost of this project is \$1.2 million and is jointly funded by Council and the Victorian Government; with a grant of \$204,413 received for the sporting lighting upgrades and the remaining funding provided by Council.

Project works included a re-construction of the 6 tennis courts with new 140mm thick reinforced concrete slab, installation of a synthetic grass surface, new LED light fittings on new poles, installation of new drainage, installation of the Book-a-court system that is currently used by Tennis Australia, and replacement of existing fencing.

The new courts have been raised which resulted in removal of the existing retaining wall and this provided additional longitudinal court space of 600mm. The project is now complete.



CAPITAL WORKS HIGHLIGHTS

Casey Fields Cricket Ovals 4 & 5 Pavilion Upgrade, Cranbourne East

Status: Complete ■

Latest update: The total cost of this project is \$4.5 million and is jointly funded by Council and the Victorian Government; with a grant of \$1.3 million received through the Metro Cricket Grants Program.

The project includes upgrade and renewal works to bring the current pavilion up to a standard required to host elite level cricket, and to strengthen the City of Casey's position to be selected as one of the premier Cricket Hub precincts within Australia.

Works completed include the installation of plaster, tiling to wet areas, curved ceiling and vinyl flooring, social space flooring, civil works, landscaping, kitchen, showers, and toilets fit out. The building was completed in October and was handed over to the club in November, with a grand opening held in November 2023.



CAPITAL WORKS HIGHLIGHTS

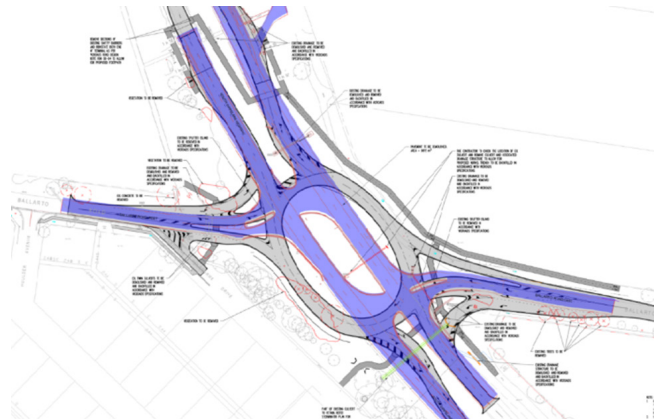
Road Construction New and Improved – Ballarto Road-South Gippsland Highway Intersection, Cranbourne East

Status: Complete ■

Latest update: The total cost of this project is \$9.4 million and is jointly funded by Council and \$4.2 million received through Developer contributions. South Gippsland Highway is a declared Main Road and the infrastructure created in this project will become VicRoads assets.

Project works include construction of a multi-lane roundabout at the intersection of South Gippsland Highway and Ballarto Road. The benefits of these works are removal of dog leg intersection that has high incidence of traffic accidents, thereby improving safety and accessibility to nearby subdivision developments.

The northbound side of the roundabout was completed in December and is now taking traffic in both directions, while construction of South bound lanes progresses in 2024. The expected completion for this project is May 2024.



CAPITAL WORKS PERFORMANCE

Summary

The City of Casey's 2023/24 Capital Works Program features 358 projects and an investment of \$149.2 million.

A map of capital works projects for 2022/23 is available on Council's website at:

www.casey.vic.gov.au/corporate-planning-reporting

All projects

Total actual expenditure to date for the 2023/24 Capital Works Program is \$27,560,000. Progress to date includes a mix of structural works (community facilities including family and community centres and sports facilities such as pavilions, ovals and lighting) and infrastructure (roads, drainage and bridges).

Some of the projects delivered during the quarter include:

- Bridge Renewal Manks Rd Bridge BR106, Clyde
- Building Renewal Myuna Farm Asset Management Plan Works, Doveton
- Casey Complex Site Services Map Stage 1, Cranbourne East
- Casey Fields MCW BMX Players Shelter, Cranbourne East
- Drainage New and Improved - Harry Street Reserve Flood Reduction Works, Cranbourne
- Drainage Renewal Tooradin Swale Works, Tooradin
- Linking Paths Ernst Wanke Rd from Gori Court to Lavender Place, Narre Warren North
- Local Traffic Management Devices Grove End Road, Endeavour Hills
- Minor Park Structures Casey Fields AFL Electronic Scoreboard, Cranbourne East
- Myuna Farm - Fire Services Upgrade, Doveton
- Pedestrian Crossing Matthew Flinders Ave, Endeavour Hills
- Playgrounds New and Improved - Myuna Farm Playspace, Doveton
- Playgrounds Renewal Avebury Drive, Berwick
- Playgrounds Renewal Parkside Boulevard Reserve, Lysterfield South
- Road Rehabilitation Ainsleigh Court, Cranbourne
- Road Rehabilitation Ardmore Street, Cranbourne
- Road Rehabilitation Circle Dr North from Cranbourne Place to Haven Court, Cranbourne
- Road Rehabilitation Dumas Street, Cranbourne
- Road Rehabilitation Haven Court, Cranbourne
- Road Rehabilitation Leanne Court from Ardmore Street to End, Cranbourne
- Road Resealing Soldiers Rd from O'Shea Road to Streeton Way, Berwick

CAPITAL WORKS PERFORMANCE

- Sports Fields Renewal Casey Fields Soccer Goals, Cranbourne East
- Tennis Facility Renewal Casey Fields Lighting, Cranbourne East

The following projects have experienced delays due to economic, construction industry, and other adverse conditions:

- Bernly Gardens Estate Local AFL/Cricket, Berwick
- Bridge Renewal Bryn Mawr Boulevard Overpass BR235, Berwick
- Building New and Improved Clyde Township New Family and Community Centre, Clyde
- Building Renewal Bunjil Place Asset Management Plan Works 23-24, Narre Warren
- Building Renewal Gwendoline Family and Community Centre, Berwick
- Building Renewal Hallam Recreation Reserve Football Pavilion, Hallam
- Building Renewal Hallam Recreation Reserve Tennis Pavilion, Hallam
- Building Renewal Hampton Park Community House, Hampton Park
- Building Renewal Narre Warren North Kinder, Narre Warren North
- Drainage New and Improved Betula Reserves & Myuna Farm Stormwater Harvesting, Doveton
- Drainage New and Improved Casey Fields Stormwater Harvesting, Cranbourne East
- Drainage New and Improved Clyde Creek Stormwater Harvesting, Clyde
- Drainage New and Improved Harry Street Reserve Flood Reduction Works, Cranbourne
- Drainage Renewal May Gibbs Swale, Lynbrook
- Max Pawsey Reserve - Stormwater Harvesting, Narre Warren
- Max Pawsey Reserve Tennis Pavilion, Narre Warren
- Minor Shade Structures Various Locations
- Oval Irrigation Casey Fields, Cranbourne East
- Playgrounds Renewal Hampton Drive, Hampton Park
- Recreation Facilities Various - Female Friendly Facilities
- Recreation Lake View Drive Reserve - Toilet Block, Narre Warren South
- Recreation New and Improved Botanic Ridge Soccer Cricket, Botanic Ridge
- Recreation New and Improved Casey Fields Fitness Trail Stage 2, Cranbourne East
- Recreation Pearcedale Reserve Shelter, Seats, Path, Pearcedale
- Recreational Shared Paths (MTN) Settlers Run to Botanic Ridge, Botanic Ridge

CAPITAL WORKS PERFORMANCE

- Road Construction New and Improved Ballarto Road and South Gippsland Highway Intersection, Cranbourne East
- Road Construction New and Improved Casey Fields Southern Entrance, Cranbourne East
- Road Construction New and Improved Craig Road Bypass, Cranbourne East
- Road Construction New and Improved Thompsons Road to Smiths Lane, Clyde North
- Road Construction Unsealed Ballarto Rd from Botanic Gardens to existing seal at quarry entrance, Cranbourne
- Road Construction Unsealed Chevron Ave from existing seal to Pearcedale Road, Cranbourne South
- Road Construction Unsealed Tooradin Station Road 1150m Railway line north to Manks Road, Clyde
- Road Rehabilitation Highview Avenue, Cranbourne
- Road Rehabilitation Prospect Hill Rd from Trentwood Road to Victoria Road, Narre Warren
- Road Rehabilitation Wallaroo Avenue, Narre Warren
- Road Resealing Peel Street from Lyall Road to Rutland Road, Berwick
- Road Resealing Wheeler Street from Peel Street to Wilson, Berwick
- Sports Fields Renewals Edwin Flack Reserve Oval 1, Berwick
- Sports Fields Renewals J & P Camm Oval, Cranbourne
- Sports Fields Renewals Jack Thomas Reserve Pitch 1, Narre Warren North
- Sports Fields Renewals Max Pawsey Reserve, Narre Warren
- Street Lighting Convert Mercury Vapour to LED, Various
- Tree Management Renewal - Planting 45L Stock, Various

All projects	%	('000)
Total annual budget (Adopted budget)	100%	\$149,177
YTD expenditure		
Estimate	45.7%	\$68,177
Actual	41.4%	\$61,795

FINANCIAL STATEMENTS

Summary

The report for the six months ended 31 December 2023 shows a surplus of \$272 million which is \$45.5 million (20 per cent) favourable to budget.

Explanations of variances with a materiality threshold of the lower of 10 per cent or \$1,000,000 are included within the variance report.

Expenses are \$5.4 million (3 per cent) unfavourable, inclusive of elements relating to timing differences in materials and consumables including agency.

Revenue is \$50.9 million (12 per cent) higher than budget which is predominantly in relation to developer contributions received, and a timing difference with disposal of assets.

Council will continue to regularly monitor its position compared to budget as these impacts become more apparent to the end of the year. It is not anticipated that a revised budget will be required for 2023/24.

Please note, the amounts presented in the following financial statements have been rounded to the nearest thousand dollars unless otherwise specified. Minor discrepancies in tables between totals and the sum of components are due to rounding.



Standard Statement of Financial Performance

As at 31 December 2023

		Year to date				
	Annual budget	Budget	Actual	Variance	Variance	Ref
	\$'000	\$'000	\$'000	\$'000	%	
Income						
Rates	299,199	298,537	300,061	1,524	1%	1
Statutory fees and fines	12,474	6,561	7,363	802	12%	2
User fees	14,927	7,617	8,942	1,324	17%	3
Grants operating (recurrent)	51,784	21,869	23,443	1,574	7%	4
Grants operating (non-recurrent)	2,016	504	504	-	0%	
Grants capital (recurrent)	3,000	-	79	79	0%	
Grants capital (non-recurrent)	5,414	1,000	2,117	1,117	112%	5
Contributions – monetary	53,987	39,548	47,199	7,651	19%	6
Contributions – non-monetary	128,000	52,000	78,453	26,453	51%	7
Interest	11,447	7,581	8,246	666	9%	
Net gain/(loss) on disposal of prop, infra and plant	100	50	9,858	9,808	19617%	8
Share of net profits/(losses) of associates and joint ventures					0%	
Other income	1,385	636	591	(46)	-7%	
Total income	583,735	435,904	486,856	50,953	12%	
Expenses						
Employee costs	143,465	68,512	69,536	(1,024)	1%	9
Materials and consumables	127,088	45,247	52,411	(7,163)	16%	10
External contracts	95,693	44,766	43,542	1,224	-3%	11
Utilities	10,076	4,986	4,489	496	-10%	
Borrowing costs	1,016	548	569	(21)	4%	
Finance costs – leases	669	335	393	(58)	17%	12
Depreciation	79,273	39,636	39,626	11	0%	
Amortisation	1,849	924	936	(12)	1%	
Bad Debts	97	31	-2	33	-107%	13
Other expenditure	7,213	4,421	3,341	1,080	-24%	14
Total expenses	466,438	209,406	214,840	(5,434)	3%	
Surplus (deficit) month end	117,299	226,498	272,016	45,519	20%	
Other comprehensive income (items that will be classified to surplus or deficit in future periods)						
Share of other comprehensive income of associates and joint ventures accounted for by equity method	-	-	-	-	100	
Total comprehensive result	117,299	226,498	272,016	45,519	20%	

Standard Statement of Financial Position

For the period ended on 31 December 2023

		Year to date				
	Annual budget	Budget	Actual	Variance	Variance	Ref
	\$'000	\$'000	\$'000	\$'000	%	
Assets						
Current assets						
Cash and cash equivalents	24,934	31,854	43,160	11,306	35%	
Trade and other receivables	30,812	233,600	236,532	2,932	1%	
Other financial assets	316,922	334,680	309,331	(25,349)	-8%	
Assets classified held for sale	-	2,905	2,905	(0)	0%	
Total current assets	372,667	603,038	591,928	(11,110)	-2%	
Non-current assets						
Investments in associates and joint ventures	4,403	4,403	4,766	363	8%	
Property, infrastructure, plant and equipment	6,672,401	6,690,180	6,736,406	46,226	1%	
Right of use of assets	7,784	8,946	9,834	888	10%	
Other financial assets	5,000	7,000	7,000	-	0%	
Total non-current assets	6,689,588	6,710,529	6,758,006	47,477	1%	
Total assets	7,062,255	7,313,567	7,349,934	36,367	0%	
Liabilities						
Current liabilities						
Trade and other payables	25,461	29,838	26,367	(3,471)	-12%	
Trust fund and deposits	39,019	52,917	52,991	74	0%	
Interest bearing loans and borrowings	8,300	4,056	4,056	-	0%	
Provisions	37,225	26,489	23,311	(3,178)	-12%	
Lease liability	1,725	848	741	(107)	-13%	
Unearned revenue	26,020	27,412	23,597	(3,815)	-14%	
Total current liabilities	137,750	141,560	131,063	(10,497)	-7%	
Non-current liabilities						
Interest bearing liabilities	14,206	22,506	22,506	0	0%	
Provisions	11,685	12,863	12,863	(0)	0%	
Lease Liability	7,328	9,214	10,113	899	10%	
Total non-current liabilities	33,219	44,583	45,482	899	2%	
Total liabilities	170,970	186,143	176,545	(9,598)	-5%	
Net assets	6,891,286	7,127,424	7,173,389	45,965	1%	
Equity						
Accumulated surplus	3,042,539	3,284,194	3,341,980	57,786	2%	
Asset Revaluation Reserve	3,586,747	3,592,244	3,592,244	(0)	0%	
Reserve	262,000	250,986	239,165	(11,821)	-5%	
Total equity	6,891,286	7,127,424	7,173,389	45,965	1%	

Standard Statement of Cash Flows

For the period ended on 31 December 2023

		Year to date				
	Annual budget Inflows/ (Outflows)	Budget Inflows/ (Outflows)	Actual Inflows/ (Outflows)	Variance \$	Variance	Ref
	\$'000	\$'000	\$'000	\$'000	%	
Cash flows from operating activities						
Rates and charges	298,708	115,377	110,050	(5,327)	-5%	
Statutory fees and fines	12,539	6,861	7,363	502	7%	
User fees	15,178	9,928	10,357	429	4%	
Contributions - monetary	53,987	39,548	47,199	7,651	19%	
Grants - operating	54,300	25,873	25,262	(611)	-2%	
Grants - capital	6,414	1,000	565	(435)	-43%	
Interest received	11,203	7,344	7,863	519	7%	
GST recoveries	6,802	3,401	3,599	198	6%	
Employee costs	(134,496)	(66,288)	(72,009)	(5,721)	9%	
Material and services	(239,314)	(103,522)	(100,174)	3,348	-3%	
Other income	1,371	381	591	210	55%	
Trust funds and deposits	(500)	1,200	1,274	74	6%	
Net cash (provided by) used in operating activities	86,192	41,102	41,940	838	2%	
Cash flow from investing activities						
Payments for property, infrastructure, plant and equipment	(74,823)	(37,412)	(61,793)	(24,381)	65%	
Proceeds from sale of property, infrastructure, plant and equipment	2,177	250	9,937	9,687	3875%	
Proceeds from investments	(2,347)	10,425	31,348	20,923	201%	
Net cash (used in) investing activities	(74,993)	(26,737)	(20,508)	6,229	-23%	
Cash flow from financing activities						
Finance costs	(1,016)	(548)	(569)	(21)	4%	
Proceeds from borrowings	-			-	0%	
Repayment of borrowings	(8,044)	(3,988)	(3,988)	0	0%	
Interest paid - lease liability	(669)	(335)	(393)	(58)	17%	
Repayment of lease liability	(1,401)	(727)	(834)	(107)	15%	
Net cash provided by (used in) financing activities	(11,130)	(5,597)	(5,784)	(186)	3%	
Net increase/decrease in cash and cash equivalents	69	8,768	15,649	6,881	78%	
Cash and cash equivalents at the beginning of the financial year	24,865	23,086	27,511	4,425	19%	
Cash and cash equivalents at end of the month	24,934	31,854	43,160	11,306	35%	

Standard Statement of Capital Works

For the quarter ended 31 December 2023

		Year To Date				
Capital Works Program	Annual budget	Budget	Actual	Variance	Variance	Ref
	\$'000	\$'000	\$'000	\$'000	%	
Property						
Land	6,311	2,534	10,321	(7,787)	-307.3%	15
Total property	6,311	2,534	10,321	(7,787)	-307.3%	
Buildings						
Buildings	646	216	3	214	98.8%	16
Building improvements	93	23	8	15	64.6%	17
Total buildings	740	239	11	229	95.5%	
Total property and buildings	7,051	2,773	10,332	(7,558)	-272.6%	
Plant and Equipment						
Plant machinery and equipment	3,377	1,537	984	553	36.0%	18
Fixtures, fittings and furniture	0	0	24	(24)	100.0%	19
Computers and telecommunications	22,938	2,709	6,190	(3,481)	-128.5%	20
Total Plant and Equipment	26,315	4,246	7,198	(2,952)	-69.5%	
Infrastructure						
Roads	31,034	16,049	11,527	4,522	28.2%	21
Bridges	1,361	569	755	(186)	-32.7%	22
Footpaths and cycle ways	5,627	2,333	2,153	180	7.7%	
Drainage	12,993	5,654	3,041	2,613	46.2%	23
Recreational, leisure and community facilities	48,939	31,672	24,084	7,588	24.0%	24
Waste management	147	147	142	5	3.4%	
Parks, open space and streetscapes	12,394	3,236	2,208	1,028	31.8%	25
Off street car parks	0	0	0	-	0.0%	
Other infrastructure	3,315	1,499	352	1,147	76.5%	26
Total Infrastructure	115,810	61,159	44,262	16,897	27.6%	
Total Capital Works Expenditure	149,176	68,178	61,792	6,387	9.4%	
Types of Capital Works						
New Assets	52,432	27,611	28,821	(1,209)	-4.4%	
Upgrade	44,342	15,702	15,549	153	1.0%	
Expansion	3,326	1,372	1,159	213	15.5%	
Renewal	49,076	23,493	16,263	7,230	30.8%	
Minor Capital Works	0	0	0	-	0.0%	
Total Capital Works Expenditure	149,176	68,178	61,792	6,387	9.4%	

Year to date variance reports

1 October to 31 December 2023

Reference	
1	Revenue from Operating Activities – Rates Rates favourable YTD December 2023 due to supplementary rates and interest.
2	Revenue from Operating Activities - Statutory Fees and Fines Revenue favourable YTD December 2023 due to higher statutory engineering fees.
3	Revenue from Operating Activities – User Fees Revenue favourable YTD December 2023 due to higher use of community facilities and attendances mainly in Community Life.
4	Revenue from Operating Activities – Grants Operating (recurrent) Revenue favourable YTD December 2023 largely from increased funding in Community Life around free Kindergartens and Aboriginal Engagement and Community Safety.
5	Revenue from Operating Activities – Grants capital (non current) Revenue favourable YTD December due to a timing difference in the overall capital grants for the year with extra being received early compared to budget.
6	Revenue from Operating Activities – Contributions – Monetary Revenue favourable YTD December due to an increase in developer contributions expected for the year and timing differences with additional funding received early compared to budget.
7	Revenue from Operating Activities – Contributions – Non Monetary Revenue favourable YTD December due to an unbudgeted land sale.
8	Revenue from Operating Activities – Net Gain / (Loss) on Disposal of Prop, Infrastructure and Plant The YTD December variance is due to the timing of disposal of assets compared to Budget. It is expected that the variance will be reduced during subsequent quarters.
9	Expenses from Operating Activities – Employee Costs Employee costs are unfavourable at YTD December due to the impact of a higher workers compensation cost than budgeted
10	Expenses from Operating Activities – Materials and Consumables Materials and consumables are unfavourable at YTD December largely due to the agency cost resulting from employee vacancies and items that were budgeted as capital but were unable to be recognised as such.
11	Expenses from Operating Activities – External Contracts External contracts favourable at YTD December largely due to the bedding down of contracts in infrastructure and open space against budget.
12	Expenses from Operating Activities – Finance Costs - Leases While preparing the budget, it was assumed that the Council would continue leasing the office equipment. However, subsequently, the Council is looking to move to the State Government Purchase Contract for Multifunction Devices and Printers, which is no longer a lease, but a click fee or payment based on usage.
13	Expenses from Operating Activities – Bad Debts The favourable variance is due to timing as the bad debts are assessed at the end of the year rather than during the financial year.

Reference	
14	Expenses from Operating Activities – Other Expenditure The favourable variance is largely due to timing differences of grants and contributions paid out.
15	Capital Works Program - Land The current YTD variance is due to the acquisition of a parcel of land that was not previously budgeted.
16	Capital Works Program – Buildings The current YTD favourable variance is due to project delays.
17	Capital Works Program – Building Improvements The current YTD favourable variance is due to project delays.
18	Capital Works Program – Plant Machinery and Equipment The current YTD favourable variance is due to extensive lead times for plant.
19	Capital Works Program – Fixtures, fittings and furniture The current YTD variance is due to urgent replacement of equipment that was unplanned.
20	Capital Works Program – Computers and telecommunications The current YTD variance is due to a timing difference of anticipated expenditure on computers and telecommunications.
21	Capital Works Program – Roads The current YTD favourable variance is due to delays in a number of road projects and changes to road reseal/rehabilitation programming.
22	Capital Works Program – Bridges The current YTD variance is due to Manks Rd - BR107 bridge renewal progressing earlier than planned
23	Capital Works Program – Drainage The current YTD favourable variance is mainly due to Stormwater Harvesting projects running behind schedule.
24	Capital Works Program – Recreational, Leisure and Community Facilities The current YTD favourable variance is mainly due to five Recreational facilities projects and one Community facility project running behind schedule.
25	Capital Works Program – Parks, Open space and streetscapes The current YTD favourable variance is due to a number of projects running behind schedule.
26	Capital Works Program – Other Infrastructure The current YTD favourable variance is due to project delays.

Summary on Balance Sheet

Total current assets are slightly unfavourable due to the larger-than-expected capital expenditure, which resulted in current assets (cash and other financial assets) being moved to non-current assets.

Current liabilities are impacted by the timing issues and are attributed mainly to the provisions and unearned revenue, which will be adjusted at the end of the year.

Summary on Cashflow

Net cash from operating activities is favourable, largely resulting from higher developer monetary contributions, as noted above, offset by employee costs resulting from organisational change.

Cash flow from investing activities is favourable due to the additional unbudgeted amounts received from land disposal.



CONTRACTS AWARDED GREATER THAN \$5M

Background

Council's contract awarding processes are underpinned by a strong governance framework and best practice procurement processes which enable procurement decisions that:

- use public resources efficiently, economically and ethically
- facilitate accountable and transparent decision making
- encourage competition and are non-discriminatory
- encourage appropriate engagement with risk
- are proportional to the scale and scope of a requirement
- allow for continuous improvement and innovation

Financial year to date

Title	Supplier	Amount (incl. gst)	Date awarded	Awarded by
Open Space Maintenance – Central Zones 7, 8, 9	Panel of Suppliers (4 Suppliers)	\$40,406,877.63	15/08/2023	Council
Asphalt Resurfacing of Various Roads for year 2023/2024	R & C Asphalt Paving Pty Ltd	\$5,500,000.00	26/09/2023	Chief Executive Officer
Animal Pound Services	Lost Dogs Home	\$5,500,000.00	08/07/2023	Chief Executive Officer
CTE00305 - IT Infrastructure Program	Logicalis Australia	\$14,500,000.00	1/10/2023	Chief Executive Officer

Contact City of Casey

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NRS: 133 677 (for the deaf,
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TIS: 131450 (Translating and Interpreting Service)

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Cranbourne

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Park Shopping Centre, Shop 156,
South Gippsland Highway, Cranbourne

Narre Warren

Bunjil Place,
2 Patrick Northeast Drive,
Narre Warren



City of
Casey