MYUNA FARM

ACCESS KEY

A customised accessibility guide



182 Kidds Road
Doveton Victoria
Phone (03) 9709 9944

City of Casey

Updated April 2024 V7.0

Statement of Acknowledgement

The City of Casey proudly acknowledges the traditional owners, Casey's Aboriginal communities and their rich culture and pays respect to their Elders past, present and future. We acknowledge Aboriginal people as Australia's first peoples and as the traditional owners and custodians of the land on which we work and live.

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Glossary

AFFL
Above finished floor level.

Balance
An even distribution of weight enabling someone to remain steady.

Change in body position
When a person changes posture or position, for example sitting to standing.

Change in ground surface
Soil, gravel, concrete, carpet, tiles, grass, mulch, floor boards.

Nature
Environment, plants.

Slightly varied ground gradient
Hilly, sloped, bumpy, uneven ground.

Myuna Farm

Guidelines

Thank you for choosing to use an Access Key for Myuna Farm. This customised accessibility guide provides convenient information. Access Keys are universally designed and suitable for all people, regardless of ability.

For your Access Key to be successful, we recommend you follow these guidelines.

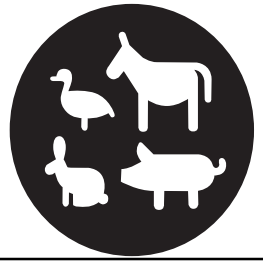
- Access Keys are available online to help you prepare for your visit in advance.
- Access Keys should be read and shared in an environment free of distractions.
- Access Keys can be read independently or shared with a friend, family member, carer or support worker to prepare for the visit.
- If sharing the Access Key with participant, help participant comprehend key points, consistently monitoring for level of understanding.
- If sharing the Access Key with participant, contextualised photographs can be used to summarise information and experiences.
- If using the Access Key as a reflective tool, make sure to enjoy the pivotal link between experience and recall after the visit has taken place.
- Once the visit has taken place, revisit the Access Key to celebrate success.
- Accessibility information is located on page 24.
- Safety information is located on page 25.

Myuna Farm hereby acknowledges the support and assistance provided by Access Ability Australia in helping to prepare the Myuna Farm Access Key.

We express our sincere appreciation to Access Ability Australia for their pivotal role in assisting Myuna Farm to highlight its commitment to accessibility and inclusion through this comprehensive guide. Their expertise and support have played a vital role in ensuring that Myuna Farm is welcoming to all individuals in our community.

COMMUNICATION BOARD

Take your Myuna Farm Communication Board with you to ensure confident communication.
September 2023 V2.0

How much? 	Tickets 	Accessible Toilet 	Toilet 	Rest Area 
Animals 	Playground 	Train Ride 	Cafe' 	Time 
Something is Wrong 	First Aid 	I Need Help 	Write it Down 	Phone 
Taxi 	Bus 	Wi-Fi 	Yes 	No 

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Did You Know?

- Myuna Farm is located on land that used to be a red gum forest, home to the indigenous Bunurong and Wurundjeri people.
- In July 1984, the present site of 50-acres was opened to the public as Myuna Community Farm by the Friends of Myuna Farm.
- We are open 10am – 4pm every day of the year except Christmas Day.
- Rooms and function spaces are available for hire.
- Myuna Farm has free public barbeques and picnic areas that you can use.
- Doveton Show is held at Myuna Farm in September every year.
- Free Wi-Fi is available in the café, animal nursery and central picnic area.
- Leave your feedback here.
- Find Myuna Farm on Facebook and Instagram.



Getting There

Myuna Farm is located at 182 Kidds Road, Doveton.

You can get here by car and we are conveniently located close to Eastlink and the Monash Freeway. There is free parking onsite and an Electric Vehicle (EV) charging station in the carpark.

See Google Maps.

If you are coming by public transport, the nearest bus stop is the Betula Street/Kidds Road stop located on Kidds Road at the front of the farm. Bus routes that stop here include the 843, 845 and 982.

For further information on how to get to Myuna Farm by Public Transport, please visit Public Transport Victoria.



Parking

The Myuna Farm carpark is located at the end of the driveway, on both the left and right-hand sides. There are no parking bay time restrictions or fees.

There are:

- Four accessible/disabled parking bays on the left-hand side, approximately 20 meters from the entrance
- Bus parking is on the left-hand side of the carpark
- A convenient drop-off point is located in front of the farm office. This is for dropping off only, no parking.

The car park can be very busy, particularly on weekends and public holidays.



Entry and Admission

The main entrance to the farm is through the set of wooden farm doors on the front of the big barn-like building at the end of the car park. You may need to queue up at the entrance with other farm visitors before entering the enclosed space. There are no steps.

Stop at the ticket window to pay for admission and purchase ride tickets. If you have a companion card or a concession card, please present it here. You will also get a bag of animal food for the paddock animals on our feed trail.

Cash or EFTPOS is accepted. Myuna Farm does not accept American Express.

Myuna Farm's first aid room is also located here.

Sensory Guide

Feel
Change in ground surface
Shared personal space
Weather

Sounds
Animals
Announcements
Phones
Register

Sights
Crowd movement

Smells
Air Freshner
Animal food
Animals
Nature


Alpaca
Buffalo
Camel
Cow
Deer
Donkey
Emu
Goat
Kangaroo
Pig
Pony
Poultry
Reptiles
Sheep
PLEASE NOTE:
Animals are subject to rotate between enclosures at any given time.
Wetlands
DANDENONG CREEK
DANDENONG CREEK
Myuna Farm
MAP KEY
1 Entrance / Office
2 Cafe
3 Undercover Area 1
4 Undercover Area 2
5 Playground
6 Gazebo 1
7 Pony Rides
8 Gazebo 3
9 Dandenong Learning Centre
10 Compost & Manure Collection
11 Happy Yellow Room / Snake Room
12 Animal Nursery
13 Indoor Pig Pens / Animal Feed Room
14 Workshop
15 Dairy
16 Signal Box
17 RDA Pavilion
18 Train Rides
19 Pioneer Shed
20 Cottage
21 Theatre
22 Poultry Display
23 Waste Management Display
24 Tractor Shed
BABY ANIMALS
YOU ARE HERE
Maintenance Yard
STAFF ONLY
To Carpark
EMERGENCY ASSEMBLY POINT
Toilets
Barbeque Shelter
Feed Shelter
Drinking Fountain
Pony Rides
Train Rides
First Aid
Feed trail
Walking trail



Getting Around

There are lots of things to see and do at Myuna Farm.

You can visit the Animal Nursery and pat rabbits, guinea pigs and baby animals.

Have something to eat at the picnic tables, or cook yourself lunch on the free public barbeques.

There are playgrounds for the children with swings and slides and obstacles to climb on.

Walk through the poultry area and discover some of the different birds you might find on a farm.

Head out around the feed trail and hand feed many of the animals you find out in the paddocks.



Staff

Myuna Farm staff wear a uniform that consists of a blue shirt, with blue or tan pants/shorts and work boots.

A navy-blue jacket may be worn when it is cold, and a hat may be worn when it is hot.



Toilets

There is one block of toilets. The toilet block is located beside the picnic area near the main entrance.

The toilet block includes one all genders, accessible toilet with:

- Manual door opening inward. Door clearance width of 850mm. Twist lock at 1190mm AFFL.
- Cubicle space 2050mm x 2900mm.
- Grab bars to the left and behind toilet.
- Toilet height at 440mm AFFL. Left hand transfer.
- Sink height at 800mm AFFL with lever tap 890mm AFFL.

There are also separate men/boys and women/girl's toilets, shared sinks in the common area outside toilets, and a separate baby change area.

Feel
Change in ground surface
Shared personal space

Sounds
Animals
Hand dryers
Toilets flushing
Water running

Sights
Mirror/Reflection

Smells
Bathroom smells
Disinfectants



Free Range Animals

At Myuna Farm some animals are allowed to roam free during the day.

These animals may include chickens, ducks and turkeys.

These animals may move quickly and make noises.

Sometimes, you might find a staff member walking around the farm holding an animal or a reptile that you can touch if you are gentle.



Rest Areas

There is lots of seating available throughout the farm for visitors to rest and relax, and many of these areas are undercover.

Chairs and tables are located around the farm where you can stop to enjoy a picnic or snack.

There are also seats located all the way around the feed trail if you need to stop for a rest while out visiting and feeding the paddock animals.

Why not bring a rug and choose to enjoy a nice spot on the grass?



Café

Myuna Farm Café and Catering is located next to the main entrance.

The café is open seven days a week.

Entry to the café is via an open doorway 1900mm wide.

There are outside tables and chairs available.

There is a large print menu displayed on the interior café wall.

Food is also displayed in a low height glass cabinet.

For further information and menu options, visit the Myuna Farm Café website.

Feel
Shared personal space

Sounds
Announcements
Café equipment
Cash register

Sights
Crowd movement

Smells
Food/Drink



Picnic and BBQ Areas

There are picnic tables and free public barbeques for visitors to enjoy. They are in several areas around the farm. Please refer to the farm map for locations - see page 10.

In the large picnic area near the main entrance, there are wheelchair accessible picnic tables. The clearance height under the tables is approximately 710mm. The height of the table top is 770mm. The ground surface in this area is relatively flat and covered with artificial grass.

Free gas barbeques are available for all visitors but you will need to supply your own utensils.

Feel
Change in ground surface
Shared personal space
Weather

Sounds
Animals
Announcements
Barbeques cooking
Children playing

Sights
Animals

Smells
Barbeques cooking
Food
Nature



Playgrounds

There are two playgrounds at Myuna farm for children to play on.

One playground is located near the main entrance with swings and slides and obstacles to climb on. There is a shade sail covering some of the play equipment. The ground surface may be uneven and it is covered with soft fall mulch.

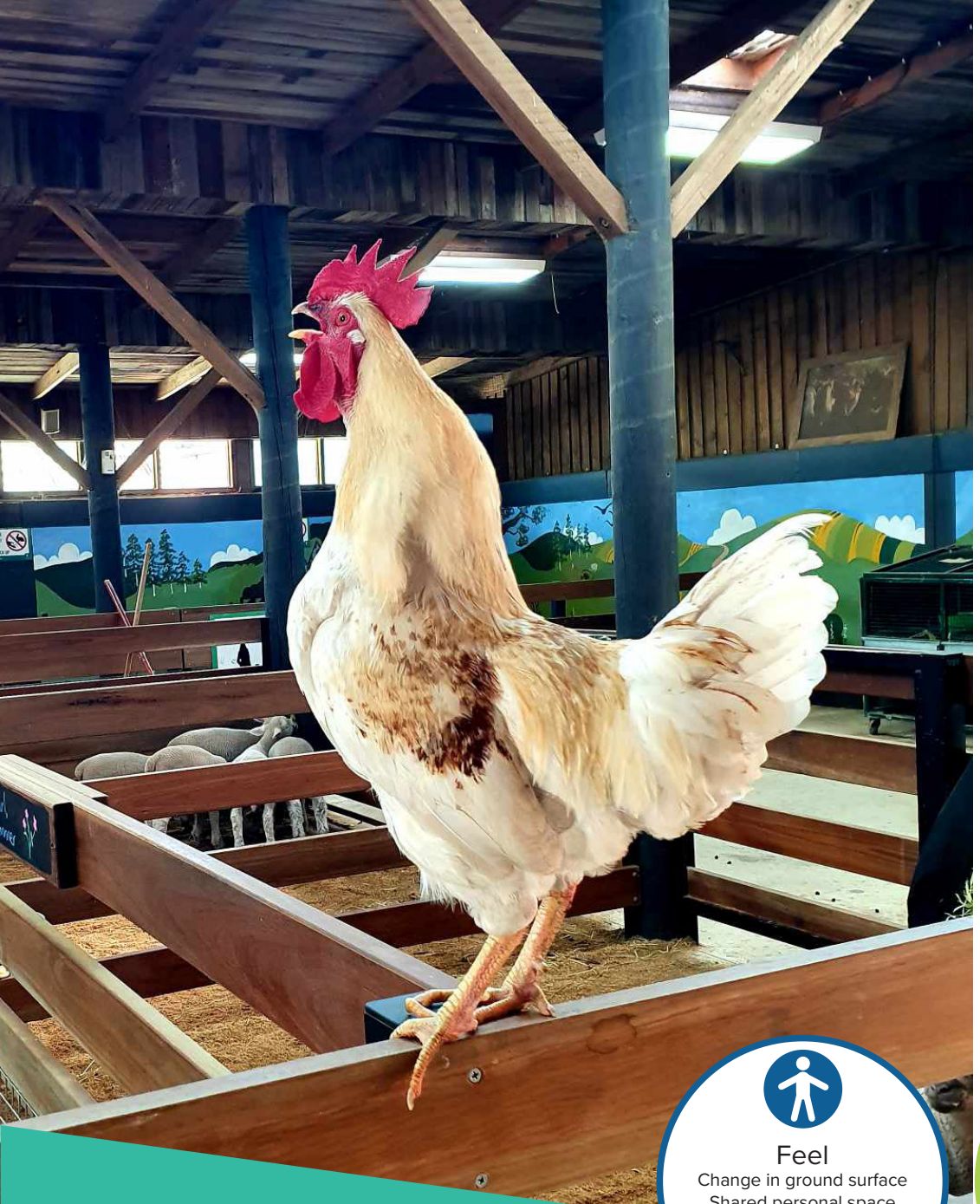
A second small playground is located further down the farm on the feed trail. There is a train carriage and some swings. The ground surface may be uneven and it is covered with soft fall mulch. There are also some changes in levels between the play areas.

Feel
Balance
Change in body position
Change in ground surface
Shared personal space
Weather

Sounds
Animals
Announcements
Children playing

Sights
Animals

Smells
Barbeque cooking
Food
Nature



Animal Nursery

The animal nursery is an enclosed space with animal pens inside. The animals you are likely to find here include rabbits, guinea pigs, lambs, goat kids, and calves. Reptiles such as turtles, lizards and snakes are in glass enclosures.

Entrances to the building are wide and open, with no steps. There is a wheelchair ramp to one entrance.

Visitors can pat the animals in the animal nursery. Children must be accompanied by an adult in the animal pens.

Access to animal pens is through wide doors that open inward. There door clearance width is 970mm. The pen doors are secured with sliding pad bolts at the top.

Every afternoon around 3:30pm, the farmers will bottle feed milk to the baby animals.

Please do not pick up or feed the animals in the nursery.

There is a handbasin, soap dispenser and paper towels available in the nursery for after handling the animals.

Sensory Guide

Feel
Change in ground surface
Shared personal space
Slightly varied ground gradient

Sounds
Animals
Announcements
Children playing
Echo

Sights
Animals
Crowd movement
Dust
Sawdust ground cover
Straw

Smells
Animals
Dust
Nature
Sawdust/Straw



Dairy

The dairy is an enclosed space with animal pens inside. The dairy houses our milking goats and sometimes goat kids or lambs.

Entrances are wide and open, with no steps. There is a wheelchair ramp to one entrance.

Visitors can pat the animals in the dairy.

Access to animal pens is through wide doors that open inward. There is door clearance of 940mm. The pen doors are secured with pool gate latches at the top.

The goat milking stand is also in the dairy and every afternoon around 3:15pm, the farmers do a milking demonstration. This involves walking a goat onto the milking stand, and hand milking the goat into a bucket. There are some straw bales in the dairy that can be used for seating.

Please do not feed the animals in the dairy.

Feel
Change in ground surface
Shared personal space
Slightly varied ground gradient

Sounds
Animals
Announcements
Echo

Sights
Animals
Crowd movement
Dust
Sawdust ground cover
Straw

Smells
Animals
Dust
Nature
Sawdust/Straw



Pony Rides

Pony rides are available for small children and operate daily from 11am – 3pm.

*Please note that pony rides do not operate in temperatures exceeding 33 degrees Celsius.

The child can put on a helmet and enjoy a short lap on the saddled pony, led by a staff member. A parent or guardian can assist the child on to the pony from the raised platform and walk beside the staff member to support the child if needed. A photo opportunity is available at the end of the lap.

For the health and well-being of the ponies, there are maximum heights for riders. Height restrictions change daily as the operating pony changes each day. Please speak to reception staff on the day to confirm height restrictions.

Pony ride tickets can be purchased from the main entrance. Pony rides are located beside the playground and there are wheelchair and pram accessible ramps to the entry and exit. You may need to queue up at the pony rides with other farm visitors before getting your ride on the pony.

Feel
Balance
Change in body position
Helmet pressure
Shared personal space
Weather

Sounds
Animals
Children playing

Sights
Animals
Dust

Smells
Animals
Dust
Nature



Tractor Rides

Tractor rides (also called train rides) operate daily between 11am and 3pm.

On weekdays the tractor runs every hour on the hour (11am, 12pm, 1pm, 2pm and 3pm).

On weekends and during school holidays, the tractor runs continually (departing approximately every 15 minutes).

The tractor ride is suitable for the whole family to enjoy. The tractor pulls carriages, acting as a train. The tractor completes a circuit following along the paddock feed trail and down to the wetlands. The circuit takes 10-15 minutes and there are no stops. The tractor goes at a maximum speed of 8 kilometres per hour.

There is a wheelchair tractor carriage available, which has a clearance width of 740mm. If you require the use of the wheelchair carriage, please advise staff when purchasing your ride tickets.

Tractor ride tickets can be purchased from the main entrance. Tractor rides are located at the start of the feed trail. You may need to queue up at the tractor ride with other farm visitors before getting into your carriage.

Feel
Balance
Bumpy surface
Change in body position
Shared personal space
Weather

Sounds
Animals
Children playing
Tractor engine
Tractor horn

Sights
Animals
Dust

Smells
Animals
Dust
Engine fumes
Nature



Feed Trail

Head out along the paddock feed trail, where you can hand feed a range of farm animals including sheep, cows, kangaroos, alpacas, goats, deer, camel and emus. Animal feed bags are available from the main entrance when you pay for your admission.

The animal feed consists of chaff and processed animal feed pellets. It is advised to put the animal food in your hand before offering to the animals. You might feel the animals' lips or tongue moving on your hand as they eat.

Please check the front of your feedbag for a reminder of which animals cannot be fed. The animals that can't be fed include pigs, horses, ponies and donkeys.

The surface of the feed trail is gravelled with a slightly varied ground gradient. It is accessible to all including prams and wheelchairs. The feed trail is a circuit approximately 1km long and there are seats and shelters located all the way along it. There is also a water refill station located on the feed trail.

Accessibility

- Ticket office counter 1180mm AFFL.
- Staff to read information if required
- Pen and paper for exchanging information.
- Spaces for a person using a wheelchair to sit with friends throughout.
- Wide, clear internal and external walkways throughout.
- Outdoor picnic tables 650mm high, 780mm deep.
- Myuna Farm Cafe and Catering customer service counter 900mm AFFL.
- Myuna Farm Café and Catering outdoor chairs with back and armrests.
- Consideration for special dietary requirements can be made available. Contact myunafarmcafe@gmail.com.
- Feed trail with viewing areas that provide good visibility.
- Wayfinding signage using simple language.
- Carers are free with a Companion card.
- A taped phone message about services and facilities.
- Use the National Relay Service to contact Myuna Farm on (03) 9706 9944. Find the right contact number or access point for your NRS channel of choice at accesshub.gov.au/about-the-nrs. For help using the NRS, contact the NRS helpdesk accesshub.gov.au/about-the-nrs/nrs-helpdesk
- Assistance animals welcome. They must remain on designated paths and be restrained by a harness or leash. We request that they do not go near the kangaroo paddock.





Safety

- Terrain is varied from flat, paved, gravelled or grassland. Some terrain may be slightly uneven.
- Some pathways with overhead hanging tree branches.
- A First Aid room is located in the main entry area. Please see staff for assistance.
- Epi Pens are always kept on-site.
- Defibrillator machine is located in the first aid room next to the front office.
- Entry to main ticket area from farm with slight raised gradient.
- Children must be supervised at all times.
- Myuna Farm prides itself on its clean and sustainable environment. All visitors are to place rubbish in the bins provided or take their rubbish home.
- All staff at Myuna Farm have current Working with Children Checks.
- The City of Casey provide Programs and Services under a Child Safe Policy.
- In the event of an emergency, staff will help and direct visitors. If there is to be an evacuation, visitors will be directed to the nearest exit and designated assembly area.

CONTACT

Myuna Farm
182 Kidds Road
Doveton Victoria

Phone (03) 9709 9944

myunafarm@casey.vic.gov.au

https://www.casey.vic.gov.au/facilities-hire/myuna-farm



City of Casey